# Queensland Youth Cancer Service Strategic Plan 2017 – 2020

## QYCS Vision

<table>
<thead>
<tr>
<th>Inclusivity</th>
<th>Integrity</th>
<th>Teamwork</th>
<th>Innovation</th>
<th>Empowerment</th>
<th>Accountability</th>
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</thead>
<tbody>
<tr>
<td>We work towards accessible care for all young people with cancer regardless of hospital setting or location.</td>
<td>At all times we act honestly, treating all people with dignity and respect.</td>
<td>We recognise the importance of teamwork and collaboration with consumers, health professionals, and across support services. Through teamwork, goals can be turned into accomplishments.</td>
<td>We strive for discovery, to develop our knowledge, and embrace creative solutions through education, research and clinical expertise.</td>
<td>We work to build capacity and confidence within the community to advocate for the needs of young people with cancer.</td>
<td>We remain transparent, providing accurate timely reports and accept responsibility for our decisions.</td>
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## Our Commitment

To offer the best: safe, expert, age appropriate treatment, care and support for young people with cancer regardless of their place of residence in Queensland.

## Our Strategies

- **Consistency**
  Strengthening the development and promotion of a consistent, equitable and flexible service enabling seamless transition through the cancer care pathway.

## Our Objectives

- **Embed Multidisciplinary Team (MDT) psychosocial (P/S) review as standard youth cancer care practice**
- **Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres**
- **Establish mechanisms to identify relevant open clinical trials**
- **Improve cancer care decision making by involving patients / families and GPs, keeping them informed throughout treatment and follow up**
- **Monitor service provision to assess if treatment is provided in accordance with the CSCFv3.2**
- **Promote adoption of the Clinical Cancer Care Framework (2014 Cancer strategy) within Qld Health facilities**
- **Promote consistency of evidenced based care and treatment through an education program which meets the needs of diverse providers across the State**

## Partnerships

- **Strengthens collaborations with a range of stakeholders to improve service integration to optimise youth cancer health outcomes**

## People

- **Building a workforce with the capacity and capability to deliver agile and innovative youth and young adult focused health and support services**

## Performance

- **Strengthening the delivery of a sustainable, integrated and high value youth cancer service driven by research and innovation.**

## Our measures of success

- **Youth cancer services are provided in alignment with the statewide clinical cancer care framework and within service capability (CSCFv3.2)**
- **Each QYCS cancer centre has a P/S MDTM schedule – reviewed annually**
- **Greater than 80% youth cancer public patients are referred to treatment and psychosocial MDTMs**
- **Quality improvement projects implemented in response to identified gaps in treatment and supportive care**
- **Transition pathways between Qld Health Cancer Centres and Primary Health Networks (PHN) and community based support organisations**
- **Access to psychosocial support services for cancer patients treated in the private sector improved through education and secondary consultations**

## Ours Outcomes

- **Youth cancer services are provided through a network of services linked to form an integrated, coordinated, efficient service, partnering with private sector and non-government support services where practicable.**

## Our Foundations

- **Cancer care statewide health service strategy 2014 - including Appendix A: Clinical Cancer Care Framework**
- **CHQ Strategic Plan 2016-2020**
- **National Service Delivery Framework for AYA’s**
- **QYCS Phase 3 Proposal**
- **Australian Youth Cancer Framework for AYA’s (CanTeen draft Nov. 16)**
- **National Safety & Quality Health Service Standards (NSQHSS)**
- **Old Health Clinical Services Capability Framework (CSCF)v3.2**
- **CHQ Strategic Plan**

## Operational environment

Factors QYCS will need to take into account in achieving its objectives over the next three years are:

- Commonwealth funding and extension beyond 2020
- Youth Cancer Services are a new sub specialty therefore limited trained and expert health professionals available
- Limited formal pathways to assist transition from paediatric to adult cancer centre

- 5 year survival rate for AYA’s with cancer relatively high at 89% which increases rates of chronic disease amongst survivors
- Survival rate for some diagnosis remain less than 50% (bone tumours, CNS tumours)
- Relationship with HHS and academic institutions provide opportunity to enhance innovation

## QYCS Vision

To provide excellence in comprehensive care for adolescents and young adults aged between 15-25 years old diagnosed with cancer.

## QYCS Values

- **Inclusivity**
- **Integrity**
- **Teamwork**
- **Innovation**
- **Empowerment**
- **Accountability**

## Our Commitment

To offer the best: safe, expert, age appropriate treatment, care and support for young people with cancer regardless of their place of residence in Queensland.
<table>
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<th>1 – 2 years</th>
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<td>• Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres</td>
<td>• Position the QYCS as an exemplar in youth cancer care service delivery through collaborations with relevant research and academic centres</td>
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<td>• Establish mechanisms to identify relevant open clinical trials</td>
<td>• Lead the development of an Optimal Care Framework in Qld for youth cancer in collaboration with the Statewide Cancer Clinical Network (SCaCN)</td>
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<td>• Develop and implement a Consumer and Community Engagement Strategy which involves the voice of young people and families in planning, evaluation and service improvement</td>
<td>• Harness the strengths of the QYCS network to pursue opportunities to lead, influence and advocate for youth cancer policy at state and national level</td>
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<td>• Strengthen relationships with relevant PHNs and community based providers across Queensland</td>
<td>• Strengthen interdisciplinary models to maximise opportunities for innovative practice and professional development across Queensland</td>
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<td>• Establish an Education Framework which outlines competency and career capabilities for multidisciplinary health professionals across Queensland</td>
<td>• Collaborate with CanTeen Australia, other jurisdictional Youth Cancer Services and SCaCN to build workforce capacity through the provision of credentialed courses and continuing professional development</td>
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<td>• Monitor service provision to assess if treatment is provided in accordance with the CSCFv3.2 and in alignment with the Cancer Care Clinical Framework* (2014 Cancer strategy) within Qld Health facilities</td>
<td>• Professional development be delivered across multiple modalities including credentialed courses and workshops</td>
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<td>• Access to psychosocial support services for cancer patients treated in the private sector improved through education and secondary consultations</td>
<td>• Mentoring framework developed to suit the diversity of the Queensland workforce</td>
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<td>• Transition pathways between Qld Health Cancer Centres and Primary Health Networks (PHN) and community based support organisations</td>
<td>• Health professionals communications workshop in place to improve skills for caring for youth cancer patients in collaboration with CIRCS</td>
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<td>• Optimize the use of statewide cancer information systems relevant to QYCS in collaboration with the Queensland Cancer Control Analysis Team (QCCAT), SCaCN, CIRCS, Cancer Council Qld</td>
<td>• Optimise resources so the QYCS is agile and responsive to future research opportunities</td>
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<td>- Identify gaps in access especially in regional, rural and remote and Aboriginal and Torres Strait Islander communities in alignment with the Cancer Care Clinical Framework* (2014)</td>
<td>- Improve the identification of workforce requirements</td>
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<td>- Evaluation Framework endorsed and implemented</td>
<td>- Quality improvement projects implemented in response to identified gaps in treatment and supportive care</td>
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<td>- QYCS Research Plan developed</td>
<td>- Leverage on Queensland’s telehealth and digital platforms to enhance seamless care across the state</td>
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<td>- Strengthen interdisciplinary models to maximise opportunities for innovative practice and professional development across Queensland</td>
<td>- HR information systems will be utilised to assist delivery and reporting of health professional training e.g. TEACHQ</td>
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<td>- Collaborate with CanTeen Australia, other jurisdictional Youth Cancer Services and SCaCN to build workforce capacity through the provision of credentialed courses and continuing professional development</td>
<td>- Workforce education and training models developed in partnership with national and statewide stakeholders</td>
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