### Operational environment

Factors QYCS will need to take into account in achieving its objectives over the next three years are:

- Commonwealth funding and extension beyond 2020
- Youth Cancer Services are a new sub specialty therefore limited trained and expert health professionals available
- Limited formal pathways to assist transition from paediatric to adult cancer centres
- Survival rate for some diagnosis remain less than 50% (bone tumours, CNS tumours)
- Commonwealth Health professionals communications workshop to improve skills for caring for young people patients in collaboration with CIRCS
- Nationally, to develop our cancer care clinical framework and within service capability (CSSFv3.2)
- Each QYCS centre has a P/S MDTM
- Youth cancer services are provided in accordance with the CSCFv3.2
- Consistency
  - Strengthening the development and promotion of a consistent, equivalent and flexible service enabling seamless transition through the cancer care pathway
  - hormone and influence for youth cancer policy at state and national level
  - Promote adoption of the Clinical Care Cancer Framework (2014 Cancer strategy) within QLD Health facilities
  - Promote consistency of evidenced based care and treatment through an education program which meets the needs of diverse providers across the state

- Teamwork
  - We recognise the importance of teamwork and collaboration with consumers, health professionals, and across support services. Through teamwork, goals can be turned into accomplishments.

- Innovation
  - We strive for discovery, to develop our knowledge, and embrace creative solutions through education, research and clinical expertise.

- Empowerment
  - We work to build capacity and confidence within the community to advocate for the needs of young people with cancer.

- Accountability
  - We remain transparent, providing accurate timely reports and accept responsibility for our decisions.

<table>
<thead>
<tr>
<th>QYCS Vision</th>
<th>Inclusivity</th>
<th>Integrity</th>
<th>Teamwork</th>
<th>Innovation</th>
<th>Empowerment</th>
<th>Accountability</th>
</tr>
</thead>
<tbody>
<tr>
<td>To provide excellence in comprehensive care for adolescents and young adults aged between 15-25 year olds diagnosed with cancer.</td>
<td>We work towards accessible care for all young people with cancer regardless of hospital setting or location.</td>
<td>At all times we act honestly, treating all people with dignity and respect.</td>
<td>We recognise the importance of teamwork and collaboration with consumers, health professionals, and across support services. Through teamwork, goals can be turned into accomplishments.</td>
<td>We strive for discovery, to develop our knowledge, and embrace creative solutions through education, research and clinical expertise.</td>
<td>We work to build capacity and confidence within the community to advocate for the needs of young people with cancer.</td>
<td>We remain transparent, providing accurate timely reports and accept responsibility for our decisions.</td>
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</tbody>
</table>

### Our Commitment

To offer the best: safe, expert, age appropriate treatment, care and support for young people with cancer regardless of their place of residence in Queensland.

<table>
<thead>
<tr>
<th>Our Strategies</th>
<th>Consistency</th>
<th>Partnerships</th>
<th>People</th>
<th>Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strengthening the development and promotion of a consistent, equivalent and flexible service enabling seamless transition through the cancer care pathway</td>
<td>Strengthening collaborations with a range of stakeholders to improve service integration to optimise youth cancer health outcomes</td>
<td>People</td>
<td>Strengthening the delivery of a sustainable, integrated and high value youth cancer service driven by research and innovation.</td>
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</table>

### Our Objectives

- Embed Multidisciplinary Team (MDT) psychosocial (P/S) review as standard youth cancer care practice
- Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres
- Establish mechanisms to identify relevant open clinical trials
- Improve cancer care decision making by involving patients, families and GPs, keeping them informed throughout treatment and follow up
- Monitor service provision to assess if treatment is provided in accordance with the CSSFv3.2
- Promote adoption of the Clinical Care Cancer Framework (2014 Cancer strategy) within QLD Health facilities
- Promote consistency of evidenced based care and treatment through an education program which meets the needs of diverse providers across the state

<table>
<thead>
<tr>
<th>Our measures of success</th>
<th>Youth cancer services are provided in alignment with the statewide clinical care framework and within service capability (CSSFv3.2)</th>
<th>Each QYCS centre has a P/S MDTM schedule - reviewed annually</th>
<th>Greater than 90% youth cancer public patients are referred to treatment and psychosocial MDTs</th>
<th>Quality improvement projects reviewed annually</th>
<th>Relevant stakeholders are empowered through increased awareness and understanding of youth cancer care</th>
<th>Evidence of treatment plans communicated to GP by public sector cancer services</th>
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<tr>
<td></td>
<td>- Actively engage with CanTeen Australia to build a national network of youth cancer services</td>
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<td>- QYCS Strategic Advisory Committee consists of members</td>
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<td></td>
<td>- Services are responsive to community views and facilitate our patients &amp; families to be partners in their care</td>
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<td></td>
<td>- Actively engage with relevant Qld Dept, of Health statewide Clinical Networks (SCNQ, QCYCN and CIRCS)</td>
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<td></td>
<td>- QYCS Statewide Education Framework progressively implemented</td>
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<td></td>
<td>- Professional development will be delivered across multiple modalities including credentialled courses and workshops</td>
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<td>- Competency capabilities in place to reflect minimum to advanced skills in accordance with CSCF capability level</td>
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<td>- Mentoring framework developed to suit the diversity of the Queensland workforce</td>
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<td></td>
<td>- Improved engagement with regional and remote staff in collaboration with Central Integrated Regional Cancer Service (CIRCS) and Qld Paediatric, Palliative Haematology Oncology Network (QPHON)</td>
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### Our Outcomes

Consistency of care will be promoted across the state through the use of MTDs, evidenced based protocols, guidelines and standards so young people with cancer are informed throughout their cancer journey.

<table>
<thead>
<tr>
<th>Our Foundations</th>
<th>Youth cancer services are provided through a network of services linked to form an integrated, coordinated, efficient service, partnering with private sector and non-government support services where practicable.</th>
<th>Qld will have an interdisciplinary youth cancer workforce with the capacity and capability to deliver agile and innovative focused health services.</th>
<th>Youth cancer service improvement is supported by information systems, measures of quality, clinical and health service research and evaluation and education.</th>
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<tbody>
<tr>
<td></td>
<td>Cancer care statewide health service strategy 2014 - including Appendix A: Clinical Cancer Care Framework</td>
<td>CHQ Strategic Plan 2016-2020</td>
<td>National Service Delivery Framework for AYA’s</td>
</tr>
</tbody>
</table>

### Performance

- Evaluation Framework endorsed and implemented
- QYCS Research Strategy developed
- Information systems enable regular reporting on defined formal performance measures and informed evaluation and quality improvement initiatives
- HR information systems will be utilised to assist delivery and reporting of health professional training e.g. TEACHQ
- Workforce education and training models developed in partnership with national and statewide stakeholders
- Improve development of workforce models that combine inpatient and outpatient care, MDTs, and other care services
- Increase access to open clinical trials for youth cancer patients

- Optimise the use of statewide cancer information systems relevant to QYCS in collaboration with the Queensland Cancer Control Analysis Team (QCCAT), SCaCN, CIRCS, Cancer Council Qld
- Optimise resources so the QYCS is agile and responsive to future research opportunities
- Improve the identification of workforce requirements
- Identity gaps in access especially in regional, rural and remote and Aboriginal and Torres Strait Islander communities in alignment with the Cancer Care Clinical Framework (2014)
- Engage with National and Statewide palliative care networks to identify gaps and improve access to high quality end of life and palliative care for relevant patients and their families
- Leverage on Queensland’s telehealth and digital platforms to enhance seamless care across the state
<table>
<thead>
<tr>
<th>1 – 2 years</th>
<th>2 – 3 years</th>
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</table>
| • Embed Multidisciplinary Team (MDT) psychosocial (P/S) review as standard youth cancer care practice  
• Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres  
• Establish mechanisms to identify relevant open clinical trials  
• Improve cancer care decision making by involving patients / families and GPs, keeping them informed throughout treatment and follow up  | • Position the QYCS as an exemplar in youth cancer care service delivery through collaborations with relevant research and academic centres  
• Lead the development of an Optimal Care Framework in Qld for youth cancer in collaboration with the Statewide Cancer Clinical Network (SCaCN)  
• Harness the strengths of the QYCS network to pursure opportunities to lead, influence and advocate for youth cancer policy at state and national level  
| • Develop and implement a Consumer and Community Engagement Strategy which involves the voice of young people and families in planning, evaluation and service improvement  
• Strengthen relationships with relevant PHNs and community based providers across Queensland  | • Strengthen interdisciplinary models to maximise opportunities for innovative practice and professional development across Queensland  
• Collaborate with CanTeen Australia, other jurisdictional Youth Cancer Services and SCaCN to build workforce capacity through the provision of credentialed courses and continuing professional development  
• Professional development be delivered across multiple modalities including credentialed courses and workshops  
• Mentoring framework developed to suit the diversity of the Queensland workforce  
• Health professionals communications workshop in place to improve skills for caring for with youth cancer patients in collaboration with CIRCS  |
| • Establish an Education Framework which outlines competency and career capabilities for multidisciplinary health professionals across Queensland  
• Consolidate national and international partnerships to share knowledge to ensure Qld youth cancer patients receive optimal care  
• Utilise available human resources to provide safe, quality and sustainable services Strengthen  
• Improved engagement with regional and remote staff in collaboration with Central Integrated Regional Cancer Service (CIRCS) and Qld Paediatric, Palliative Haematology Oncology Network (QPPHON)  | • Optimise the use of statewide cancer information systems relevant to QYCS in collaboration with the Queensland Cancer Control Analysis Team (QCCAT), SCaCN, CIRCS, Cancer Council Qld  
• Identify gaps in access especially in regional, rural and remote and Aboriginal and Torres Strait Islander communities in alignment with the Cancer Care Clinical Framework* (2014)  
• Engagement with National and Statewide palliative care networks to identify gaps and improve access to high quality end of life and palliative care for relevant patients and their families  
• Evaluation Framework endorsed and implemented  
• QYCS Research Plan developed  |
| • Optmise resources so the QYCS is agile and responsive to future research opportunities  
• Improve the identification of workforce requirements  
• Quality improvement projects implemented in response to identified gaps in treatment and supportive care  
• Leverage on Queensland’s telehealth and digital platforms to enhance seamless care across the state  
| • HR information systems will be utilised to assist delivery and reporting of health professional training e.g. TEACHQ  
| • Workforce education and training models developed in partnership with national and statewide stakeholders  

* Cancer Care Clinical Framework: A framework that outlines the competencies and career pathways for healthcare professionals in cancer care.