





Queensland Poisons Information Centre

Lady Cilento Children's Hospital Pharmacy Department Level 2 501 Stanley Street South Brisbane QLD 4101

t: 13 11 26

w: www.childrens.health.qld.gov.au/poisonsinformationcentre

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Role and philosophy

The role of the Queensland Poisons Information Centre (QPIC) is to improve patient outcomes by providing the public and health professionals with prompt, consistent, up-to-date and individualised advice in situations of poisonings and suspected poisonings. Members of the public may be given first aid instructions, potential symptoms to watch for, advice on the need for medical attention in poisonings and general advice on poisoning prevention. Unnecessary visits to medical facilities may be avoided in minor accidental poisonings by the timely provision of advice and reassurance. Health professionals are also given specific advice regarding the management of poisoned patients.

Services and operation

Location

The Queensland Poisons Information Centre has been in operation since 1973 and was, until recently, located in the Pharmacy Department of the Royal Children's Hospital, Brisbane. In November 2014, the centre moved to the newly built Lady Cilento Children's Hospital at South Brisbane. The QPIC employs a team of pharmacists specialising in toxicology to handle poisoning calls.

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Telephone access

The QPIC can be reached on 13 11 26. This number is available Australia-wide for the cost of a local call (excluding mobile phones). Calls are received from all over Queensland, northern New South Wales, Papua New Guinea and surrounding areas.

Hours of operation

The QPIC operates Monday to Sunday (08:30 to 21:00). Outside these hours, calls are diverted to the NSW Poisons Information Centre. Only one centre operates overnight, taking calls from across Australia. The overnight calls are shared between the four centres: NSW, WA, VIC and QLD. In 2016, QPIC fielded calls for the nation on 52 nights.

Website

For more information, visit the QPIC website at

www.childrens.health.qld.gov.au/poisonsinformationcentre

Personnel

Director

Hugh Miller B Sc Pharm, Grad Cert Man, Dip Hosp Pharm (Admin)

Manager

Carol Wylie B Pharm, Grad Dip Hosp Clin Pharm

Medical Director

Dr Colin Page, MBChB FACEM MMedSci (ClinEpid), Clinical Toxicologist, Director of Clinical Toxicology, Princess Alexandra Hospital and Medical Director Queensland Poisons Information Centre.

Dr Page provided an on call weekday toxicology consultant service to the QPIC for poisoning cases of a complex nature. In addition, he supported the ongoing continuing education program, protocol and guideline development and was a spokesperson for the centre on poisoning related issues.

Consultant Fellow

Dr Katherine Isoardi, B.Medicine, FACEM, GradDip Clin Tox, Clinical Toxicologist and Emergency Physician, Princess Alexandra Hospital. Dr Isoardi is currently undergoing specialised training in clinical toxicology and under, Dr Page's direction, assisted in the support of the Queensland Poisons Centre.

Specialists in Poisons Information

Kerry Atkins B Pharm

Lauren Megan Carlehall B Pharm

Anita Champion B Pharm

Michele Cree B Sci B Pharm GradDip Clin Pharm

Danielle Dean B Pharm
Anna Goggin B Pharm

Nicolette Graham B Pharm, M Clin Pharm

Fiona Gregory B Pharm FSHP

Aaron Heffernan B Pharm(Hons) GCertPharm Prac

Hayley Logan B Pharm

Genevieve Messina B Pharm G Cert Tox

Billy Moorhead B Pharm

Lyn Robinson B Pharm Dip Hosp Pharm

Jenna Southwell B Pharm(Hons)

Jenny Stubbs B Pharm

Leah Sutcliffe B Pharm

Kriss Yunker BSc (Hons) B Pharm

Administration

Natalie Burnham

Consultants

Numerous external consultants from a variety of Queensland organisations and government departments are available to the QPIC, for advice or direct referral. These consultants range from the Queensland Museum and Queensland Herbarium staff, to the Health Protection Unit and Workplace Health and Safety officers. These departments and organisations continue to offer a valuable service to the QPIC.

Clinical Toxicologists

The QPIC has access to a number of clinical toxicologists. These clinicians are available on a national 24 hour roster for direct advice to a poisons centre specialist, or referral to a practitioner requiring management advice in a poisoning. These cases may involve both adults and children and are usually complicated or severe in nature.

Jason Armstrong MB ChB FACEM Nick Buckley MD FRACP Betty Chan MB BS, FACEM, PhD

Angela Chiew BSc (Med), MB BS (Hons), FACEM

Andrew Dawson MB BS, FRACP, FRCP (Edin)

Michael Downes MB ChB FACEM

Robert Dowsett MB BS, FACEM

 ${\bf Dino\ Druda\ Med\ Sc(Hons), MB\ BS,\ MRCP(UK), FACEM, Grad\ Dip\ Clin\ Tox}$

Alan Gault MB ChB(Dub), BAO(Dub), BA HSc, FACEM

Andis Graudins MB BS, PhD, FACEM, FACMT

Shaun Greene MB ChB, MSc (Med Tox), FACEM

Naren Gunja MB BS, FACEM

Kerry Hoggett MB BS G Cert Clin Tox FACEM

Geoffrey Isbister B Sc, MB BS, FACEM

Dushan Jayaweera MB BS (Hons), FACEM, Dip Tox

Zeff Koutsogiannis MB BS, FACEM

Mark Little MB BS, FACEM, MPH&TM, DTM&H (Lon)

David McCoubrie MB BS, FACEM

Colin Page MB BS, FACEM

Darren Roberts PhD FRACP

Jess Soderstrom MB BS, FACEM

Iona Vlad MD FACEM DCH

Anselm Wong MB BS, FACEM

Fellows in training

Jonathan Brett MBBS BMedSci (Hons) FRACP FAChAM Katherine Isoardi B. Medicine, FACEM, GradDip Clin Tox Hwee Lee Min MBBS (Hons), FACEM Gopi Mann MBChB, FACEM, Dip Tox

Strategic planning activities

The QPIC continues to be represented at a national level with ongoing involvement with the other Poisons Information Centres and Health Departments from all jurisdictions. Past collaboration with the interstate poison centres has resulted in the development of National Standards for Australian Poisons Information Centres (available on the QPIC website) and more recently an agreed National Minimum Dataset for data collected by the four individual centres.

The QPIC continues to progress the recommendations from the review conducted in late 2013:

- Increased contribution to overnight call taking. In 2016 QPIC took national calls for 52 nights of the year.
- Progression towards adoption of the Pharmhos Database for call data collection, to enable consistent data collection amongst the centres.
- Specialists in Poison Information (SPIs) commenced involvement in toxicology ward rounds at the
 Princess Alexandra Hospital under the direction of Dr Colin Page (Director of Clinical Toxicology and QPIC
 Medical Director), providing invaluable experience and learning opportunities.

Clinical governance activities

Clinical governance has been described as the framework through which health care organisations are accountable for continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish.

In 2016 the Queensland Centre has undertaken the following activities:

- An internal review of all QPIC calls. All calls received by the centre are peer reviewed by a second specialist in poisons information. This review is conducted at the earliest possible time in order to assess the accuracy and consistency of advice provided and to ensure appropriate data entry.
- Calls of a complex medical nature are referred to a clinical toxicologist and a subsequent report
 is received. This report is added to the original call documentation to ensure a complete record is
 maintained. These reports are also reviewed by all specialists in the centre as part of the educational and
 peer review process.
- Ongoing review of QPIC and Queensland Health policies, procedures, guidelines and position statements related to poisoning.
- Performance and Development Plan (PDP) conducted for QPIC staff to evaluate and develop the performance of employees to ensure that organisational goals are more effectively achieved.
- Carol Wylie attended National Poisons Centre Business Meetings in May (Brisbane) and November (Sydney).
- Seven staff attended the Toxicology and Poisons Network Australasia (TAPNA) national meeting held in Brisbane in May.
- Five staff attended a one day Clinical Toxicology Seminar held in Sydney in November.

- In June, Carol Wylie and Hugh Miller participated in a Poisons Information and Toxicology Network Australia (PITNA) working party teleconference.
- Continuing education sessions were provided by Dr Colin Page (Clinical Toxicologist). Topics included:
 - Amphetamine toxicology
 - Inhalation toxicology
 - ECG in toxicology
 - Aspirin toxicology
 - CVS toxicology
- Internal continuing education sessions were provided by specialists in poisons information. Topics included:
 - Carbamazepine (Kerry Atkins)
 - Seizures in toxicology (Aaron Heffernan)
 - Hydrofluoric acid (Anna Goggin)
 - Aspirin toxicology (Carol Wylie)
 - Journal club (Genevieve Messina, Jenny Stubbs and Carol Wylie)
- Advice 'macros' were developed for hydrofluoric acid, quetiapine, desvenlafaxine, venlafaxine and snail
 and slug exposures for the QPIC database, to aid with call management.

Toxicovigilance activities

Toxicovigilance is the active process of identifying and evaluating toxic risks, and evaluating the measures taken to reduce or eliminate them. It involves the analysis of PIC data to identify if there are specific circumstances or agents giving rise to poisoning, or certain populations or locations suffering a higher incidence of poisoning or the need for public education and restrictions on the availability of certain products. Toxicovigilance can also reveal whether there is an emerging toxicological problem resulting from, for example, the reformulation of a product or a change to its packaging or labelling or the availability of a new drug of abuse.

The QPIC has established links with other organisations to support toxicovigilance activities. These include the other Australian PICs, Queensland Injury Surveillance Unit (QISU), Consumer Product Injury Research Advisory Group (CPIRAG), the Office of Fair Trading, the Australian Competition and Consumer Commission (ACCC), Therapeutic Goods Administration (TGA), Health Protection Units (HPU), 13 Health and Kidsafe Queensland.

In 2016 the following activities were undertaken:

- QPIC recruited cases to the Australian Toxicology Monitoring Study (ATOM). These studies are
 prospective observational studies which examine the pharmacokinetic and pharmacodynamic properties
 of a variety of drugs in overdose.
- QPIC continued to contribute to data for The Australian Snakebite Project (ASP), a prospective, multicentre observational study that recruits patients with suspected snakebite. These patients are identified by calls to the poisons centre and data collected by the project group.
- QPIC data relating to Lye Water calls was provided to Dr Carolyn Lewis, Public Health Services, South Australian Health Department.
- QPIC call data pertaining to poisoning exposures in June 2016 was provided to Simon White, Gold Coast Public Health: Commonwealth Games Surveillance.
- Information regarding the pesticide "Crawly Cruncher" was provided to Mary Morrison from the Environmental Hazards Unit, QLD Health.
- QPIC call statistics pertaining to paediatric poisonings involving melatonin, clonidine and tricyclic antidepressants were provided to Glen Bayer, a pharmacist at Royal Hobart Hospital, for a paediatric sedation and behavioural modification relative risk study.
- Carol Wylie and Genevieve Messina collected button battery data over a 12 month period. This information was provided to Dr Rose Cairns of the New South Wales Poisons Information Centre (NSW PIC) as part of an ongoing national PIC toxicovigilance project.
- Carol Wylie and Aaron Heffernan, with the assistance of interstate poison centre colleagues, are undertaking a study on electronic cigarette exposures across Australia with the intention of publishing these findings.
- Carol Wylie and Genevieve Messina collected call data pertaining to rodenticide calls. This information was provided to Belinda Cooke, Office of NSW Chief Scientist and Engineer.
- In May, Carol Wylie was interviewed by ABC radio regarding battery exposures in the paediatric population.
- In August, 98.9 FM radio conducted a phone interview with Carol Wylie regarding insecticide poisonings in children.
- Danielle Dean and Anna Goggin collected data pertaining to serious bromoxynil cases on behalf of Dr. Colin Page at the Princess Alexandra Hospital.
- Following on from work by the Victorian Poisons Centre, QPIC liaised with the Consumer Product Safety Unit (Office of Fair Trading) who initiated investigations into major Australian manufacturers of craft glues to assess methanol content in their products. This was based on a poisoning case involving a child in

Victoria involving an Aldi Super Craft Glue product.

Exposure to 'Mystical fire' as a prank at a primary school in Brisbane resulted in several children
presenting to hospital with mild symptoms. A report of the incident and involvement of QPIC was
requested by the Assistant Medical Director of Queensland Ambulance Service so that a formal report
could be forwarded to the Minister for Health. As a result of this incident, the product and its packaging
were reviewed by CPIRAG.

Research activities

Publications

- English K, Jagals P, Ware RS, Wylie C, Sly PD. Unintentional insecticide poisoning by age: an analysis of Queensland Poisons Information Centre calls. Aust NZ J Public Health 2016 Oct;40(5) 457-61.
- Cairns R, Brown JA, Lynch AM, Robinson J, Wylie C, Buckley NA. A decade of Australian methotrexate dosing errors. Med J Aust 2016; 204(10): 384.

Conference presentations and posters

- QPIC hosted the Toxicology and Poisons Network Australasia (TAPNA) national meeting in Brisbane in
 May. Danielle Dean played a pivotal role in this meeting and was a member of the organising committee.
- Wylie C. The Herbicidal Hangover, TAPNA, Brisbane, May 2016.
- Logan H, Dean D, Soderstrom J, Page CB. Baby bottle blues. A Case Report of Ethylene Glycol Poisoning. TAPNA Brisbane May 2016.
- Page CB, Isoardi K, Armitage M, Rosek T, Roberts M, Isbister GK. Severe Toxicity with Triclopyr Overdose A Case Report. TAPNA Brisbane May 2016.
- Chiew AL, Isbister GK, Page CB, Buckley NA. Management of massive paracetamol overdose. An observational study. TAPNA Brisbane May 2016.

Publication review

• Queensland Health and Royal Flying Doctor Service (Queensland Section) Primary Clinical Care Manual 9th edition, 2016: "Toxicology/poisoning/overdose" and "Toxinology-bites and stings" chapters. Carol Wylie and Colin Page.

Poisons education by QPIC staff

- Poisons information lecture, Aboriginal and Torres Strait Islander Child and Health Worker Forum LCCH Anna Goggin March 2016.
- QPIC provided ongoing education and experiential placements in the centre to visiting pharmacists, interns and students (29 placements of 1-2hours duration) from throughout the state.
- "Toxicology What's New" The Society Of Hospital Pharmacists Of Australia, Dr Colin Page, October 2016.

Call details

Poisons can be hazardous to adults and children. Even the mildest chemicals can be poisonous if the exposure is large enough. The QPIC receives calls about many potential poisons including medications, household products, workplace chemicals, animals and plants.

Examples of calls to QPIC

Example one

A concerned father rang QPIC shortly after finding his 2 year old daughter chewing on a Panafcort (prednisone) 25mg tablet. There were 4 tablets missing from the bottle but the caller could account for at least 3 of the tablets. The little girl said 'yuck' initially, but was then playing happily. The operator advised the father that prednisone tablets are considered relatively safe in children and no serious symptoms were expected. He was advised to give the girl something to eat and drink and watch at home for possible mild tummy upset and restlessness.

Example two

An 18 month old boy had been found playing with a 5mL bottle of Tea Tree oil. The mother noticed a little bit on his hands and a distinct smell on his breath. The lid was a bit loose but there was still over half the contents in the bottle. It was a pure 100% tea tree oil formulation. The Poisons Information Specialist advised the mother that pure essential oils can be dangerous in children but this amount is not considered toxic. The mother was advised to avoid dairy products in her child over the next 2 hours and to watch closely for gastric upset, signs of drowsiness, coughing or shortness of breath and to take the child to the local emergency department if these symptoms occurred.

Example three

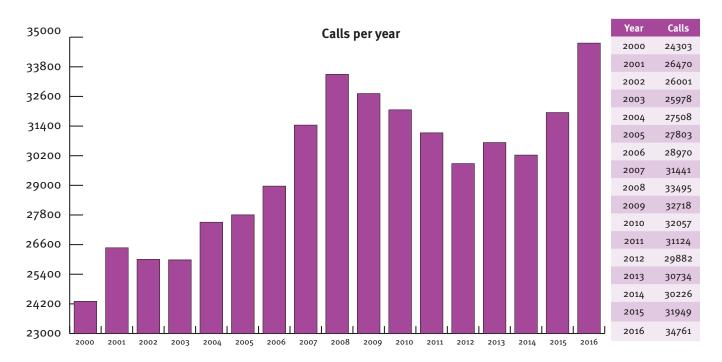
A paediatric Emergency Department called the QPIC for advice on an 8 year old female patient. She had eaten a part of a "Monkey Rope" (parsonsia straminea) plant as she thought they were edible green beans. She developed vomiting shortly after. The operator advised that this plant is a known gastric irritant and she could be treated with symptomatic and supportive care and observed at the hospital until symptoms resolve.

Example four

A flustered mother rang the QPIC after discovering that both she and her husband had inadvertently given their 3 year old son a dose of Nurofen within 10 minutes. They both administered 7mL of the Nurofen 1-5 years strawberry flavour liquid. No other doses had been given that day. The mother was reassured by QPIC that this was not a poisoning concern and these types of errors are common. She was advised to ensure no other doses of Nurofen were given overnight and not to exceed 3 doses within a 24 hour period.

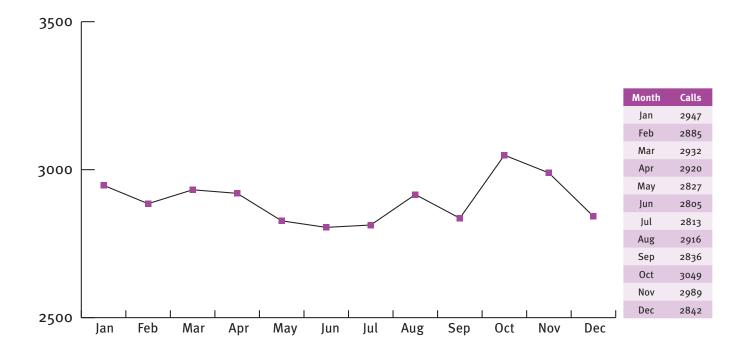
Calls to QPIC per year

QPIC received a total of 34,761 calls in 2016, an average of 95 calls per day. This continues the trend of a clear increase in call volume each year. This is primarily due to an increased contribution to taking overnight calls on the national roster (weekly compared to monthly in previous years). The 2016 total includes approximately 2500 calls taken over 52 overnight shifts. The overall rate of poisoning calls in Queensland patients remains relatively stable.



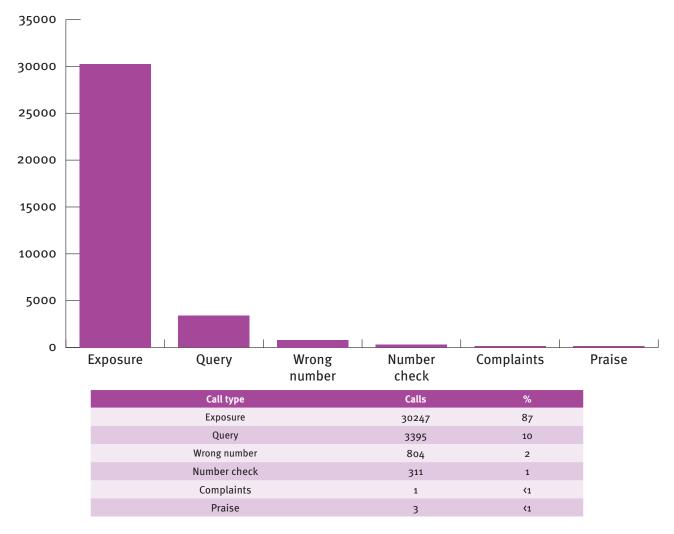
Calls received per month

Slight variations occur between the seasons of the year, with the summer months generally busier. This is due to higher call numbers regarding bites and stings, envenomations and exposures to mushrooms which appear after high rainfall periods.



Call types

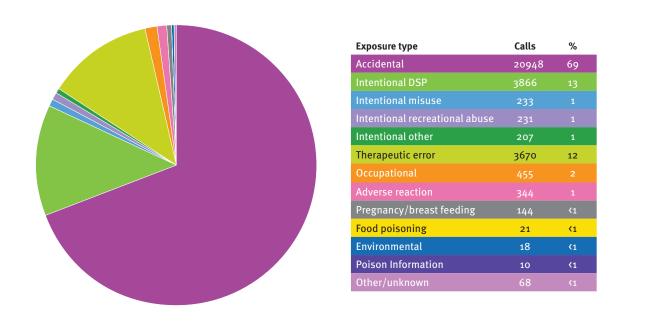
The majority of calls to the centre involve exposures.



Exposure types

(actual or suspected contact with a substance)

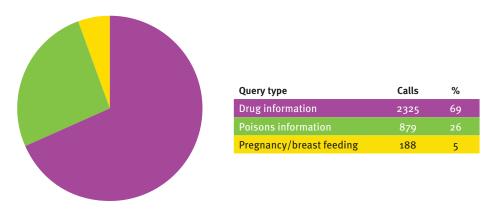
Most exposures are classified as accidental.



Query types

(no identifiable exposed person)

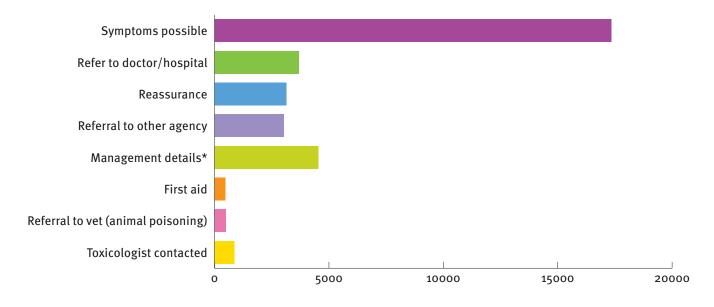
The majority of queries are drug and poison information calls.



Handling of calls

Most callers are advised to watch for possible symptoms, while remaining at home.

Less than 11% of callers are given an immediate referral to a doctor/hospital.

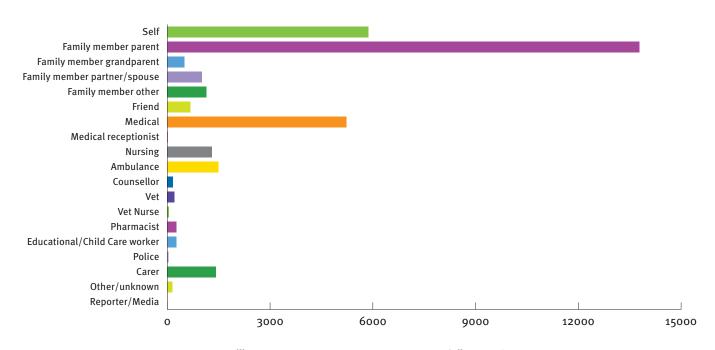


Query type	Calls	%
Symptoms possible	17351	52
Refer to doctor/hospital	3677	11
Reassurance	3144	
Referral to other agency	3019	9
Management details*	4526	14
First Aid	476	
Referral to Vet (animal poisoning)	500	
Toxicologist contacted	867	3

^{*}These patients are already at a GP surgery or a hospital. The QPIC provides management details to health professionals.

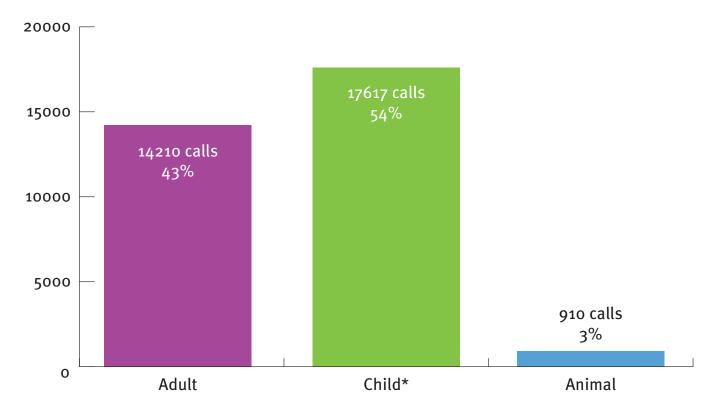
Persons calling the QPIC

Most calls are from the general public. These calls can be from the patient themselves, a friend/relative or a carer.



Person calling	Calls	%
Self	5872	17
Family member parent	13777	41
Family member grandparent	501	
Family member partner/spouse	1009	
Family member other	1140	3
Friend	674	2
Medical	5229	16
Medical receptionist	20	<1
Nursing	1309	4
Ambulance	1493	4
Counsellor	169	1
Vet	205	1
Vet Nurse	50	<1
Pharmacist	266	
Educational/Child Care worker	261	
Police	28	⟨1
Carer	1416	3
Other/unknown	151	<1
Reporter/Media	6	<1

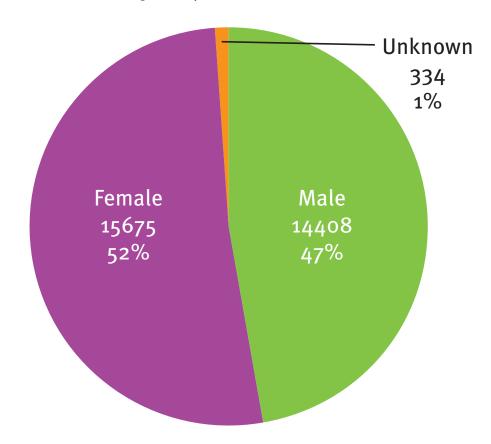
Patient type



^{*} Children include all people under the age of 18

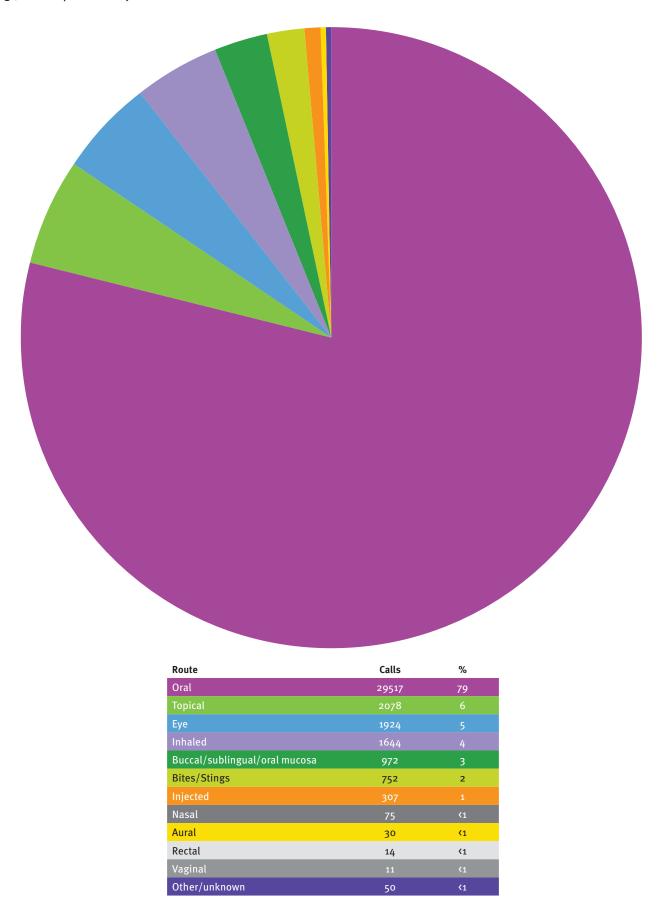
Gender of patients

Numbers of males and females are not significantly different.



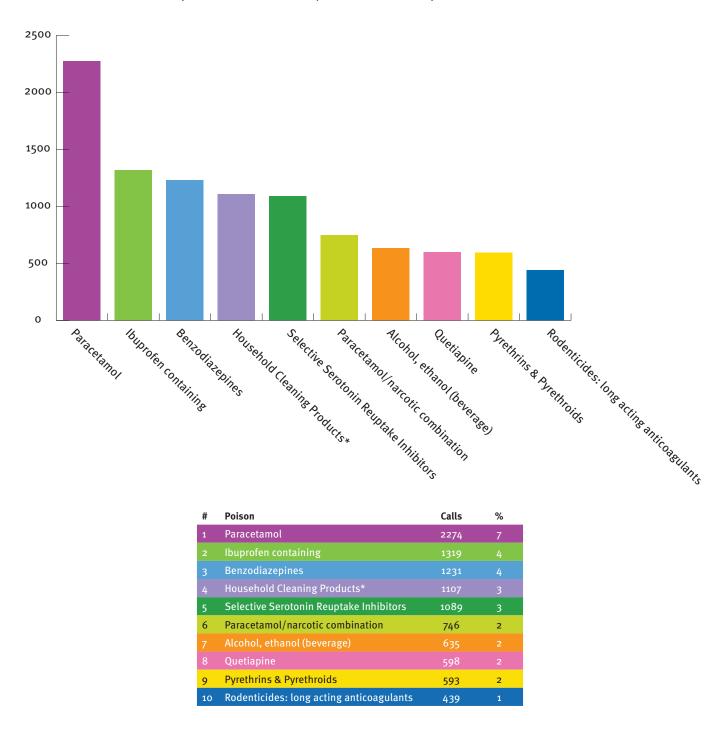
Route of exposure of poisonings

The most common route of exposure is the oral route. Many poisonings involve more than one route of exposure e.g., both topical and eye.



Top 10 poisons

Paracetamol has consistently been the number one poison over several years.



^{*}Household cleaners include cleaners of the following types: acidic, alkaline, all-purpose/hard surface, ammonia based, degreaser, floor, glass/window, industrial, leather, vinyl, upholstery and limonene based.

Appendix: Queensland Poisons Information System Report

Statistics

Data range: 01/01/2016 to 31/12/2016

Total calls: 34,761

Animals/plants

Animals other		Count
	Animal, other	22
	Bat / flying fox	11
	Bite: other / unknown	92
	Cane toads	90
	Dog/cat	1
	Lizard	8
	Platypus	1
	Snail/ slug ingestion	8
	Snake	222
	Total for animals other	455

Insects		Count
	Ant	15
	Bee	16
	Caterpillar	9
	Centipede	19
	Millipede	1
	Mosquito	63
	Scorpion	2
	Tick	4
	Wasp/ hornet	21
	Total for insects	235

Marine animals		Count
	Blue-ringed octopus	8
	Catfish	30
	Fish stings: other / unknown	11
	Jellyfish, bluebottle (physalia)	5
	Jellyfish, irukandji	7
	Jellyfish: other / unknown	3
	Marine animal bite / sting: other / unknown	23
	Stingray	9
	Stonefish	15
	Tetrodotoxin	2
	Total for marine animals	113

Plants		Count
	Algae, other	1

Blue-green algae	2
Mould	22
Mushrooms, amanita	12
Mushrooms, chlorophyllum	4
Mushrooms: hallucinogenic	10
Mushrooms: other/ unknown	230
Plant: amarylidaceae other	4
Plant: Anthraquinones	1
Plant: anticholinergic other	4
Plant: Apricot (cyanogenic glycosides)	1
Plant: Asparagus fern	3
Plant: Bracken Fern (cyanogenic glycosides)	1
Plant: cactus	7
Plant: capsaicin	19
Plant: cardiac glycosides:other / unknown	37
Plant: Cassava (cyanogenic glycosides)	1
Plant: Cherry Laurel (cyanogenic glycosides)	1
Plant: Chinaberry (Melia aziderach)	2
Plant: Cyanogenic glycoside other	17
Plant: Daphne	1
Plant: Datura (angel's trumpet)	7
Plant: depressants	2
Plant: dermatitis	31
Plant: Dieffenbachia	8
Plant: Duranta	79
Plant: Euphorbiacea	39
Plant: Frangipani	16
Plant: gastrointestinal irritants	95
Plant: hallucinogenic	1
Plant: identification	49
Plant: lantana	5
Plant: non-toxic	137
Plant: Oleander (yellow), Cascabella thevetia	13
Plant: Oleander, Nerium	14
Plant: other/ unknown	175
Plant: oxalate	68
Plant: Perlagonium	1
Plant: Philodendron	8
Plant: Poinsettia	1
Plant: poisonous (enquiries)	6
Plant: pyrrolizidine alkaloids	6
Plant: solanine	51
Plant: stimulants	2
Plant: thorn injury	10
Plant: toxalbumins	5
Plant: toxicodendrol	1
Total for plants	1210

Spiders		Count
	Funnel web spider	15
	Redback spider	76
	Spider other / unknown	222
	White-tailed spider	9
	Total for spiders	322

Veterinary medicines		Count
	Aquarium products	41
	Vet: Animal vaccines	27
	Vet: Diethylcarbamazine	1
	Vet: External medicines: other / unknown	68
	Vet: Fipronil (topical)	11
	Vet: flea collar	3
	Vet: Heart worm: other / unknown	7
	Vet: Imidacloprid (topical)	24
	Vet: Internal medicines: other / unknown	186
	Vet: Ivermectin and related agents	30
	Vet: Organophosphate (top / oral)	5
	Vet: Pimobendan	6
	Vet: Praziquantel	39
	Vet: Pyrantel	29
	Vet: Pyrethrin (topical)	24
	Vet: Spinosad	16
	Vet: Topical infestation products: other / unknown	20
	Total for veterinary medicines	537

Total for animals/plants: 2,872

Chemical

Adhesives		Count
	Adhesive, glue, cement, paste: other / unknown	99
	Adhesives, cyanoacrylates	113
	Adhesives, epoxy resins	26
	Adhesives, model glues / cements	5
	Adhesives, non-toxic glues, pastes, etc.	20
	Total for adhesives	263

Alcohols/glycols		Count
	Alcohol, ethanol (beverage)	635
	Alcohol, ethanol (non-beverage)	79
	Alcohol, higher (butanol, propanol, etc.)	5
	Alcohol: other / unknown	12
	Ethylene glycol	36
	Glycol ethers	10
	Glycols: other / unknown	1

Isopropanol	39
Methanol	27
Methylated spirits	82
propylene glycol	4
Total for Alcohols/Glycols	930

Chemicals general		Count
	Borates (not insecticides)	2
	Bromides	3
	Capsaicin	21
	Chemicals: other / unknown	82
	Metabisulphite	1
	Nitrates and nitrites	21
	Non-drug product: other / unknown	3
	Phosphorous	2
	Radioactive materials	7
	Silicones	21
	Sodium Chloride (salt)	21
	Styrene	10
	Sulphur Dioxide	8
	Sulphur: other/ unknown	6
	Total for chemicals general	208

Cleaning agents		Count
	Baby bottle cleaner	15
	Bleach (hypochlorite based)	140
	Bleach: (NaOH + hypochlorite)	219
	Bleach: other / unknown	83
	Carpet cleaner	35
	Carpet deodoriser	6
	Chlorine (see also: pool chlorine)	25
	Cleaner: acidic	221
	Cleaner: alkaline	318
	Cleaner: all purpose / hard surface	218
	Cleaner: ammonia based	22
	Cleaner: degreaser	39
	Cleaner: floor	76
	Cleaner: glass / window	77
	Cleaner: industrial - general	15
	Cleaner: leather, vinyl, upholstery	7
	Cleaner: limonene	17
	Cleaner: other / unknown	97
	Dettol	110
	Disinfectant, cationic detergent	346
	Disinfectant, essential oil based	2
	Disinfectant, other / unknown	33

Disinfectant, phenolic	2
Drain cleaner - other / unknown	23
Drain cleaner - sodium hydroxide based	53
Gun bluing compounds	3
Oven cleaner - other / unknown	43
Oven cleaner - sodium hydroxide based	59
Phenol and other phenolics	13
Sodium Carbonate	20
Toilet bowl cleaner: powder, liquid	47
Toilet bowl rim block cleaner / deodoriser	128
Toilet bowl rim gel cleaner / deodoriser	242
Toilet bowl rim liquid cleaner / deodoriser	13
Toilet cistern cleaner / deodorant	12
Vaporiser cleaning tablet	4
Total for cleaning agents	2783

Corrosives		Count
	Acid: other / unknown	56
	Alkalis (not cleaners)	5
	Ammonia (not cleaners)	21
	Ammonium bifluoride	1
	Battery acid	56
	Copper sulphate	19
	Corrosives: other / unknown	21
	Hydrochloric acid	40
	Hydrofluoric acid	25
	Hydrogen peroxide (not for medical use)	4
	Ketone peroxide (inc. MEKP)	6
	Phosphoric acid	17
	Potassium permanganate	33
	Sodium chlorite	2
	Sodium hydroxide	55
	Sulphuric acid	12
	Total for corrosives	378

Detergents		Count
	Detergent anionic / non-ionic (not sink washing up type)	262
	Detergent, sink washing up	291
	Dishwasher (auto) rinse agents	69
	Dishwasher cleaner	10
	Dishwasher deterg. liquid (auto)	20
	Dishwasher deterg. powder / granule (auto)	30
	Dishwasher deterg. tablet (auto)	224
	Total for detergents	907

Fungicides		Count
	Carbamate fungicide	3
	Copper fungicide	2
	Fungicide: other / unknown (non-medical)	22
	Total for fungicides	27

Herbicides		Count
	Bromoxynil	24
	Carbamate herbicide	1
	Chlorophenoxy type herbicide	11
	Glyphosate	235
	Herbicide: other / unknown	91
	Paraquat / diquat	25
	Pyridine Herbicide	24
	Triazine herbicide	8
	Urea herbicide	5
	Total for herbidcides	424

Hydrocarbons		Count
	Benzene	1
	Diesel	33
	Fabric protection (e.g. Scotchguard)	1
	Formaldehyde / formalin	16
	Hydrocarbon: other / unknown	195
	Hydrocarbons, aromatic: other / unknown	21
	Hydrocarbons, halogenated	3
	Kerosene	25
	Lighter fluid	5
	Methylene chloride (not paint strippers)	3
	Mineral turpentine	118
	Petrol	205
	Solvent abuse	3
	Tetracloroethylene	1
	Toluene	21
	Toluene diisocyanate	2
	White oil	2
	Xylene	17
	Total for hydrocarbons	672

Ketones		Count
	Acetone (not nail polish remover)	29
	Ketones: other	6
	Total for ketones	35

Pesticides		Count
	2,4-D	22

Amitraz	7
Arsenic and arsenicals	16
Bacillus thuringiensis (insecticide)	3
Biological insecticides other / unknown	1
Borates and boric acid pesticides	134
Carbamate insecticides	22
Carbamate / other pesticides combinations	4
Chlorinated h'carbon insecticides: other / unknown	10
Chlorophenoxy / dicamba	7
Copper chrome arsenate (wood preservative)	19
Creosote (wood preservative)	4
Dicamba	42
Endosulphan	1
Fipronil	105
Fumigants: other	7
Herbicide + fertilizer	7
Hydramethylnon	6
Imidacloprid	32
Indoxacarb	95
Insect growth regulators, other	2
MCPA	60
Metaldehyde	3
Methyl bromide	5
Neonicotinoid insecticides	5
Organophoshate + other pesticide combinations	11
Organophosphate	101
Pesticide: other / unknown	97
Picloram	16
Piperonyl butoxide	10
Pyrethrins and Pyrethroids	533
Rotenone	3
Snail poison, other / unknown	6
Triflumeron	2
Total for pesticides and insecticides	1398

Pool chemicals		Count
	Pool chlorine	107
	Pool products: acid	53
	Pool products: other / unknown	15
	Pool test kits / solutions	3
	Total for pool chemicals	178

Rodenticides		Count
	1080/monoflouroacetate	13
	Rodenticides: a'coag long-acting	435
	Rodenticides: a'coag short-acting	10

Rodenticides: other/ unknown	29
Strychnine	7
Total for rodenticides	494

Total for chemical: 8,692

External medicines

Ear preparations		Count
	Ear drops	54
	Ear ointment	4
	Total for ear preparations	58

Eye preparations		Count
	Contact lens preparations	15
	Eye drops: imidazoline based	4
	Eye drops: other/ unknown	51
	Eye ointment	4
	Eye products: other/ unknown	3
	Total for eye preparations	77

Lotion, solution, powder, ointment, cream	Count
Acne preparations	10
Antibiotic, topical	19
Antifungal, topical	89
Antipruritics (calamine lotion etc.)	23
Antiseptic, top: iodine based	29
Antiseptic, top: mercurochrome	3
Antiseptic, top: povidone-iodine based	9
Antiseptic, top: triclosan	7
Antiseptic,top: alcohol	290
Antiseptic,top: chlorhexidine	44
Antiseptic,top: other	29
Antiviral, topical	1
Baby oil	57
Brimonidine	2
Chest rubs	83
Corticosteroid, topical	83
Cream / Gel: methyl salicylate based	25
Hydrogen peroxide	80
Lice / scabies preps: organophosphate based	30
Lice / scabies preps: other	34
Lice / scabies preps: pyrethrins based	12
Lice /scabies preps: essential oil based	13
Liniments: methyl salicylate based	70
Liniments: other	23
Lotions, creams, ointments: other / unknown	57

Nappy rash products	163
Pinetarsol	2
Shampoo antidandruff: other / unknown	3
Shampoo antidandruff: selenium based	8
Shampoo antidandruff: zinc pyrithione	6
Topical non-steroidal agents	6
Wart / corn preps: other	7
Wart / corn preps: salicylic acid based	7
Wart /corn preps: podophyllum based	7
Total for lotion, solution, powder, ointment, cream	1331

Miscellaneous external medications		Count
Diagnostic agents		2
Diphoterine		1
Topical preparations	: other / unknown	32
Topical: Fluorouracil		6
Total miscellaneous	external medications	41

Mouth preparations		Count
	Mouth preparations: anaesthetic	13
	Mouth preparations: anti-inflammatory	1
	Mouth preparations: other	5
	Mouth preparations: povidone-iodine	6
	Teething gels	50
	Throat lozenges – local anaesthetic	10
	Throat lozenges – no local anaesthetic	14
	Toothache drops: clove oil	16
	Toothache drops: other	1
	Total mouth preparations	116

Nasal/inhaled preparations		Count
	Nose drop / spray: imidazoline based	15
	Nose drop / spray: steroid based	2
	Nose drop /spray: other / unknown	5
	Vaporiser fluids and inhalants	151
	Total nasal / inhaled preparations	173

Total for external medicines: 1,796

Internal medicines

Abuse/recreational		Count
	Amphetamines and related drugs (abuse)	109
	Amyl nitrite and other volatile nitrites	9
	Cannabinoids, synthetic	7
	Cathinones (mephedrone)	1
	Cocaine	15

DMAA	2
Ecstasy / other hallucinogenic agents	36
Gamma hydroxybutyric acid (GHB) and related drugs	16
Hallucinogenics: other / unknown	9
Heroin	12
Lysergic acid diethylamide (LSD)	9
Marijuana	67
Metamphetamine (e.g. ICE, crystal)	1
Street drugs: other/ unknown	7
Total for abuse / recreational	300

Alimentary system		Count
	Antacids	49
	Antiemetics: other	1
	Antispasmodics: other	7
	Atropine	3
	Diphenoxylate / atropine	2
	Domperidone	32
	Gastrointestinal preps: other / unknown	53
	Glycerol	3
	H2 antagonists (e.g. cimetidine)	38
	Hyoscine / hyoscyamine	55
	Ipecac	2
	Laxatives: other	128
	Laxatives: stimulant	63
	Loperamide	40
	Mesalazine	4
	Metoclopramide	72
	Ondansetron	29
	Probitoics	17
	Prochlorperazine	34
	Propantheline	1
	Proton pump inhibitors (e.g. omeprazole)	348
	Sulfasalazine	11
	Total for alimentary system	992

Analgesics, other		Count
	Analgesic: other / unknown	4
	Aspirin and other salicylates	223
	Aspirin / Codeine combinations	6
	Eletriptan	3
	Ergot alkaloids	1
	Ibuprofen + codeine	61
	Naratriptan	4
	Paracetamol	2274
	Paracetamol / antihistamine combination	13

Paracetamol / caffeine combinations	3
Paracetamol / codeine 15mg combinations	101
Paracetamol / codeine 30mg combinations	269
Paracetamol / codeine 8-10mg combinations	73
Paracetamol / codeine liquid preparation	12
Paracetamol / codeine / antihistamine	165
Paracetamol / codeine / decongestant	112
Paracetamol / ibuprofen combinations	9
Pizotifen	26
Rizatriptan	6
Sumatriptan	12
Tapentadol	35
Tramadol	228
Zolmitriptan	2
Total for Analgesics, other	3642

Anti-infective agents		Count
	Abacavir	3
	Aciclovir	6
	Albendazole	1
	Amoxycillin	170
	Amoxycillin/clavulanic acid combinations	72
	Amphotericin	2
	Anthelmentics: other	1
	Antibiotics: other / unknown	30
	Antimalarial drugs (other / unknown)	10
	Not quinine: other / unknown	2
	Antimicrobial: other / unknown	5
	Antiviral drugs: other / unknown	27
	Azithromycin	9
	Cefaclor	11
	Ceftriaxone	1
	Cefuroxime	6
	Cephalexin	148
	Cephalosporins, other	1
	Chloramphenicol	47
	Ciprofloxacin	12
	Clarithromycin	16
	Clindamycin	12
	Co-trimoxazole	13
	Dicloxacillin	7
	Doxycycline	49
	Erythromycin	36
	Ethambutol	2
	Famciclovir	2
	Flucloxacillin	30
	Fluconazole	4

Fusidic acid / sodium fusidate	3
Gentamicin	1
Griseofulvin	1
Isoniazid	1
Itraconazole	1
Ivermectin and related agents	13
Ketoconazole	6
Lamivudine	3
Ledipasvir / Sofosbuvir	4
Mebendazole	60
Metronidazole	43
Minocycline	5
Neomycin	5
Norfloxacin	3
Nystatin	13
Oseltamivir	3
Penicillins: other	5
Phenoxymethylpenicillin	18
Piperacillin / tazobactim combinations	1
Pyrantel	141
Quinine	2
Quinolones, other	3
Rifampicin	4
Roxithromycin	19
Sulphonamides: other / unknown	7
Tenofovir	10
Terbinafine	4
Tinidazole	1
Tobramycin	1
Trimethoprim	45
Valaciclovir	11
Total for anti-infective agents	1162

Blood/blood forming tissues	Count
Anticoagulants: other / unknown	6
Apixaban	29
Blood products: other / unknown	2
Clopidogrel	29
Dabigatran	15
Dipyridamole	7
Dipyridamole / aspirin combinations	3
Heparin	6
Iron (not multivitamins)	151
Prasugrel	1
Rivaroxaban	70
Ticagrelor	8
Tranexamic acid	12

Warfarin	72
Total for blood/ blood forming tissues	411

Cardiovascular syster	n	Count
	ACE II Inhibitors: other	7
	ACE Inhibitor, other	2
	Alpha blocker, other	1
	Amiodarone	5
	Amlodipine	101
	Antihypertensives (not diuretics): other	14
	Atenolol	64
	Beta blockers: other	3
	Bisoprolol	21
	Calcium antagonists:other	2
	Candesartan	42
	Cardiac glycosides: other / unknown	2
	Cardiovascular drugs: other	1
	Carvedilol	12
	Clonidine	138
	Digoxin	47
	Diltiazem	22
	Disopyramide	2
	Enalapril	4
	Eprosartan	1
	Felodipine	10
	Flecainide	13
	Fosinopril	6
	Glyceryl trinitrate	11
	Hydralazine	10
	Irbesartan	67
	Isosorbide mononitrate	16
	Ivabradine	2
	Labetalol	3
	Lercanidipine	29
	Lignocaine	42
	Lisinopril	6
	Methyldopa	4
	Metoprolol	127
	Moxonidine	15
	Nebivolol	4
	Nicorandil	7
	Nifedipine	9
	Olmesartan	28
	Perindopril	
	Prazosin	137
	Propranolol	37 8 ₅
	Quinapril	1
	ζαιπαρτιτ	1

Ramipril	43
Sotalol	36
Telmisartan	54
Trandolapril	3
Verapamil	29
Total for cardiovascular system	1325

CNS depressants		Count
eno depressants	Acetazolamide	1
	Alprazolam	82
	Anaesthetics: inhalation	4
	Anaesthetics: other / unknown	9
	Anaesthetics: topical / local	31
	Anticonvulsant other	4
	Barbiturates	28
	Bromazepam	4
	Carbamazepine	166
	Chloral hydrate	3
	Clobazam	29
	Clonazepam	
	Diazepam	105 700
	Ethosuximide	
		3
	Flunitrazepam	2
	Gabapentin Lacosamide	25
		18
	Lamotrigine	140
	Levetiracetam	113
	Lithium	164
	Lorazepam	54
	Midazolam	2
	Nitrazepam	27
	Oxazepam	120
	Oxcarbazepine	14
	Perampanel	4
	Phenytoin	49
	Pregabalin	267
	Primidone	5
	Sedative / hypnotic: other / unknown	10
	Sleep aids - OTC	7
	Sulthiame	3
	Temazepam	189
	Topiramate	63
	Valproic acid	350
	Vigabatrin	1
	Zolpidem	65
	Zonisamide	10
	Zopiclone	55

CNS stimulants		Count
	Agomelatine	39
	Amitriptyline	207
	Antidepressants: other / unknown	22
	Atomoxetine	19
	Caffeine	68
	Citalopram	112
	Clomipramine	31
	CNS stimulants: other / unknown	1
	Desvenlafaxine	154
	Dexamphetamine	46
	Donepezil	11
	Dothiepin	28
	Doxepin	11
	Duloxetine	116
	Energy drinks	12
	Escitalopram	262
	Fluoxetine	248
	Fluvoxamine	95
	Galantamine	6
	Imipramine	6
	Lisdexamfetamine	18
	Memantine	1
	Methylphenidate	171
	Mianserin	3
	Mirtazapine	243
	Moclobemide	18
	Modafinal	8
	Monoamine oxidase inhibitors: other / unknown	2
	Nortriptyline	17
	Paroxetine	66
	Quetiapine	596
	Reboxetine	4
	Rivastigmine	4
	Sertraline	305
	SSRIs: other	1
	Stimulants: other / unknown	5
	Tranylcypramine	8
	Venlafaxine	206
	Ziprasidone	8
	Total for CNS stimulants	3178
Hormones		Count
	Alprostadil	1
	Anastrazole	2

Androgenic and anabolic agents	5
Cabergoline	6
Carbimazole	1
Corticosteroid	15
Cyproterone	328
Dutasteride	4
Hormones: other / unknown	12
Letrozole	28
Lugol's lodine	6
Melanotan	5
Melatonin	2
Oestrogens / progestins (not oral contraceptives)	140
Oral contraceptives	22
Oral contraceptives, emergency	268
Propylthiouracil	3
Raloxifene	1
Tamoxifen	1
Thyroid preps: other / unknown	7
Thyroxine	3
Total for hormones	985

Immunosuppresives		Count
	Azathioprine	3
	Chemotherapy agents: other / unknown	30
	Cyclosporin	1
	Immunomodifiers: other / unknown	4
	Levamisole	12
	Mercaptopurine	4
	Methotrexate	3
	Mycophenolate	37
	Tacrolimus	1
	Total for immunosupressives	96

Metabolism		Count
	Alendronate	6
	Amino acid	9
	Atorvastatin	104
	Bodybuilding / weight loss formula	24
	Calcium salts	107
	Dapaglifozin	3
	Diet aids - OTC	4
	Electrolytes: other / unknown	25
	Exenatide	7
	Ezetimibe	20
	Fish oil, fatty acid supplements	31
	Fluoride	12

Folic acid	46
Gemfibrozil	4
Glibenclamide	2
Gliclazide	27
Glimepiride	1
Glipizide	1
Hypoglycaemics, oral: other / unknown	4
Insulin	90
Lipid lowering: other / unknown	17
Metabolic agents: other / unknown	4
Metformin	148
Nicotinic acid	1
Phentermine	58
Potassium salts	15
Pravastatin	4
Risedronate	8
Rosiglitazone	1
Rosuvastatin	52
Saxagliptin	1
Simvastatin	30
Sitagliptin	16
Strontium ranelate	1
Vildagliptin	6
Vitamin A	3
Vitamin B group	50
Vitamin C	63
Vitamin D	136
Vitamin E	3
Vitamin K	8
Vitamins, compound - iron	148
Vitamins, compound - no iron	169
Vitamins: other / unknown	63
Total for metabolism	1532

Miscellaneous intern	al medicines	Count
	Acamprosate	7
	Acetylcysteine	7
	Antidotes	3
	Antismoking products: nicotine	50
	Antismoking products: other / unknown	2
	Artificial sweeteners	4
	Bupropion	8
	Complimentary medicines	38
	Disulfiram	9
	Echinacea	4
	Finasteride	4
	Herbal/ homeopathic preparations	360

Isotretinoin	8
Medication, unknown	144
Naltrexone	9
Radiographic agents	4
Sildenafil	25
Sodium Chloride o.9%(saline)	1
St Johns Wort	9
Tadalafil	2
Tetrabenazine	1
Tretinoin	1
Vaccines	45
Varenicline	24
Total for miscellaneous internal medicines	770

Narcotic analgesics		Count
	Buprenorphine	52
	Buprenorphine / naloxone combinations	8
	Codeine	114
	Dextropropoxyphene	3
	Fentanyl	33
	Hydromorphone	11
	Methadone	20
	Morphine	37
	Oxycodone	365
	Oxycodone / naloxone combinations	123
	Total for narcotic analgesics	766

Narcotic antagonists		Count
	Naloxone	10
	Total for narcotic antagonists	10

Other CNS drugs		Count
	Amisulpride	33
	Antiparkinsonian agents: other / unknown	5
	Antipsychotics: other / unknown	5
	Aripiprazole	48
	Asenapine	5
	Baclofen	65
	Benzhexol	6
	Benztropine	22
	Betahistine	3
	Botulinum toxin (Botox)	6
	Bromocriptine	3
	Chlorpromazine	63
	Clozapine	60
	Entacapone	5

Flupenthixol 4 Haloperidol 29 Levodopa / benserazide combinations 22 Levodopa / carbidopa combinations 16 Lurasidone 12 Muscle relaxants: other / unknown 7 Olanzapine 216 Orphenadrine 20 Paliperidone 12 Pericyazine 20
Levodopa / benserazide combinations 22 Levodopa / carbidopa combinations 16 Lurasidone 12 Muscle relaxants: other / unknown 7 Olanzapine 216 Orphenadrine 20 Paliperidone 12
Levodopa / carbidopa combinations 16 Lurasidone 12 Muscle relaxants: other / unknown 7 Olanzapine 216 Orphenadrine 20 Paliperidone 12
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Muscle relaxants: other / unknown 7 Olanzapine 216 Orphenadrine 20 Paliperidone 12
Olanzapine 216 Orphenadrine 20 Paliperidone 12
Orphenadrine 20 Paliperidone 12
Paliperidone 12
Pericyazine 20
Pramipexole 8
Prochlorperazine 1
Pyridostigmine 5
Risperidone 242
Tetrabenazine 2
Trifluoperazine 2
Zuclopenthixol 5
Total for other CNS drugs 952

Renal (genito-urinary	system)	Count
	Bethanechol	2
	Diuretics, potassium sparing	7
	Diuretics: other / unknown	27
	Frusemide	43
	Hydrochlorothiazide	57
	Mirabegron	1
	Oxybutynin	19
	Solifenacin	6
	Spironolactone	12
	Tamsulosin	16
	Tolterodine	2
	Urinary alkalinisers	6
	Urinary antiseptics	3
	Total for renal (genito-urinary system)	201

Respiratory system		Count
	Aclidinium	1
	Adrenaline	30
	Antihist. / decongest.+ aspirin	1
	Antihist. / decongest.+ paracetamol	36
	Antihist. /decongest. + antitussive	18
	Antihistamine other	38
	Antihistamine / decongestant	66
	Antitussives: other / unknown	8
	Azelastine	2
	Bosentan	1

Bromhexine	31
Caffeine	4
Cetirizine	109
Clenbuterol	10
Corticosteroid, inhaled	29
Cyproheptadine	18
Decongestant + antitussive	3
Decongestant + expectorant	2
Decongestant + NSAID	5
Decongestant + paracetamol + antitussive	6
Decongestant + paracetamol + codeine	14
Decongestant	148
Decongestant + paracetamol	21
Desloratadine	17
Dexchlorpheniramine	55
Dextromethorphan	37
Dihydrocodeine	13
Dimenhydrinate	4
Diphenhydramine	25
Dornase alfa	1
Doxylamine	101
Eformoterol	8
Eformoterol + Corticosteroid	1
Fexofenadine	95
Guaiphenisin	28
Indacaterol	9
Ipratropium	5
Loratadine	91
Montelukast	53
Pheniramine	1
Phenylephrine	91
Pholcodine	22
Promethazine	247
Pseudoephedrine	26
Respiratory drugs: other / unknown	14
Salbutamol	55
Salmeterol	5
Salmeterol + Corticosteroid	11
Terbutaline	2
Terfenadine	6
Theophylline	3
Tiotropium	42
Trimeprazine	1
Xanthines: other	1
Total for respiratory system	1523
Total Total Total Talent Total Talent	-)-)

Rheumatoid disease and gout	Count

Allopurinol	31
Celecoxib	37
Colchicine	12
Diclofenac	113
Glucosamine	4
Hydroxychloroquine	12
Ibuprofen	1258
Indomethacin	26
Ketoprofen	6
Ketorolac	1
Mefenamic acid	17
Meloxicam	69
Naproxen	51
NSAIDs: other / unknown	22
Piroxicam	3
Probenecod	1
Total for rheumatoid disease and gout	1663

Total for internal medicines: 22,434

Other

Batterie	es .		Count
		Battery, alkaline	74
		Battery, disc / button type	108
		Battery, penlight / dry cell	35
		Total for batteries	217

Car products		Count
	Brake fluid	11
	Car products: other / unknown	90
	Radiator coolant / Antifreeze: ethylene glycol	25
	Radiator coolant / Antifreeze: other / unknown	10
	Transmission fluid	1
	Total for car products	137

Chemical terrorism		Count
	Chemical terrorism	0
	Total for chemical terrorism	0

Dental products		Count
	Dental care products: other / unknown	12
	Denture cleaning – powder	4
	Denture cleaning tablet	27
	Mouthwash: ethanol containing	20
	Mouthwash: fluoride containing	10
	Mouthwash: non-ethanol containing	11

Toothpaste with fluoride	66
Toothpaste without fluoride	5
Total for dental products	155

Foreign bodies		Count
	Coins	20
	Desicants: other / unknown	142
	Faeces / urine / blood / saliva	83
	Foreign body: other / unknown	223
	Glass	9
	Magnet	21
	Nappy	20
	Needlestick, unknown	2
	Silica gel	293
	Toys	152
	Total for foreign bodies	965

Gases and fumes		Count
Carbon di	oxide	8
Carbon m	onoxide	36
Chlorine	gas (mixing bleach and acid)	66
Cyanide		9
Gas, fume	e, vapour: other / unknown	82
Helium		2
Hydrocar	bon propellants (inc. CFCs)	70
Hydrogen	sulfide	7
Metal fum	ne fever	5
Methane	and natural gas	1
Nitrous o	xide	4
Phosphin	e	23
Propane a	and other simple asphyxiants	10
Refrigera	tion gas	22
Smoke / t	toxic products of combustion	30
Total for s	gases and fumes	375

Hair products		Count
	Conditioner, hair	25
	Hair care: other	51
	Hair colours (not peroxide)	38
	Hair colours (peroxide)	47
	Hair gel, hair mousse	5
	Hair spray	12
	Shampoo (non-medicated)	94
	Total for hair products	272

Handyman / tradesman		Count
	Asbestos	16
	Asphalt / bitumen	2
	Building / handyman products: other / unknown	80
	Caulking compounds and construction putties	1
	Cement	16
	Concrete	7
	Fertiliser: bead	40
	Fertiliser: other / unknown	71
	Fibreglass	6
	Fibreglass hardener: other / unknown	3
	Insulation material	2
	Lime (calcium oxide)	14
	Methyl ethyl ketone peroxide	9
	Oils: lubricating, engine, machine	92
	PCB + PBB (Polychlorinated biphenyls)	1
	Plant rooting hormone (indole butyric acid etc.)	2
	Plastic	52
	Polystyrene	21
	Rust remover: other / unknown	9
	Soil / potting mix	39
	Soldering flux	4
	Water crystals, soil wetting agents	13
	Wetting agents, garden	2
	Total for handyman / tradesman	502

Laundry products		Count
	Detergent, laundry	229
	Detergent, laundry capsules	18
	Fabric softener	19
	Ironing aid / starch	7
	Laundry products: other / unknown	76
	Nappy cleaner	22
	Pre-wash stain remover	44
	Total for laundry products	415

Metals		Count
	Alum	3
	Aluminium	12
	Barium sulfate	5
	Barium, soluble salts	4
	Chromium salts	3
	Copper	22
	Heavy metal: other / unknown	2
	lodine (non-medical)	14
	Lead	64

Manganese	4
Mercury (not thermometers)	16
Rust (iron oxide)	5
Selenium	5
Silver	11
Thallium	2
Zinc	33
Total for metals	205

Misc enquiries		Count
	Complaint	3
	Disposal of chemicals / medicines etc.	18
	Drink spiking	38
	Drug Information (general)	118
	First Aid, general	2
	Leaflet / Sticker / Pamphlet	5
	Legislation / labelling	6
	Poison Information / Prevention	159
	Praise	23
	Tablet / capsule Identification	18
	Total for misc enquires	390

Nail products		Count
	Nail hardeners	6
	Nail polish	79
	Nail polish remover: acetone	70
	Nail polish remover: ethyl acetate	51
	Nail polish remover: other / unknown	26
	Nail products: other / unknown	24
	Total for nail products	256

Noxious food		Count
	Ciguatera	11
	Fish poisoning (food, not envenomations)	3
	Food additives	25
	Food allergy	12
	Food poisoning	85
	Food products	164
	Food recall / food scare	1
	Food spoilage	78
	Pet food	26
	Water (toxic / contaminated)	67
	Total for noxious food	472

Noxious food		Count
	Camphor	19
	Citronella oil	41
	Clove oil (not toothache drops)	25
	Essential oil: other / unknown	180
	Eucalyptus oil	201
	Fragrant oil / pot pourri oil	63
	Massage oils	9
	Peppermint oil	10
	Tea tree oil	86
	Total for oils	634

Other household agents	Count
Air freshener - liquid	104
Air freshener - plug in	12
Air freshener - solid	11
Air freshener - spray	54
Candle / Wax	17
Cigarettes and tobacco products	116
Cold / Freezer pack	191
Dyes, fabric	11
Dyes: other / unknown	15
Electronic cigarette	19
Fabric freshener	6
Fire extinguisher, BCF / halon type	2
Fire extinguisher, dry powder type	29
Fire extinguisher, foam type	1
Fire extinguisher, other / unknown	5
Fire starters	38
Fireworks	3
Fluorescent light bulb	31
Glowstick, cyalume	252
Household: other / unknown	20
Incense / aromatherapy	1
Insect coils, other / unknown	11
Insect coils, pyrethrin based	43
Insect repellants - DEET based	78
Insect repellants: other / unknown	38
Insect repellants, picaridin	44
Kitty litter	19
Matches	5
Meat absorption pad	58
Naphthalene	25
Paradichlorobenzene	3
Thermometer - mercury	34
Thermometer: other / unknown	9
Total for other household agents	1305

Paints and similar		Count
	Paint stripper, methylene chloride based	10
	Paint stripper: other / unknown	9
	Paint thinner (not mineral turpentine)	31
	Paint, anti-algae	2
	Paint, anti-corrosion	3
	Paint, lead	16
	Paint, oil-based	12
	Paint, two pack	6
	Paint, water-based (house)	35
	Paint: other / unknown	95
	Varnishes and lacquers	7
	Wood stains	4
	Total for paints and similar	230

Personal hygiene		Count
	Aftershave	14
	Anti-perspirants and deodorants	104
	Baby wipes	6
	Bath oil, bubble bath, bath preparations	55
	Cleanser, skin	81
	Cologne	4
	Cosmetics: other / unknown	32
	Creams, lotions (non-medicinal)	87
	Depilatories	22
	Eye cosmetics	3
	Lipsticks and lip balms	23
	Make-up	4
	Perfume	85
	Shaving cream	19
	Soap	178
	Sunscreen / suntan products	69
	Talcum powder	40
	Total for personal hygiene	826

Polishes		Count
	Polish, car	2
	Polish, floor (inc waxes and sealers)	4
	Polish, furniture	17
	Polish, metal	8
	Polish, shoe / boot	3
	Polish: other / unknown	1
	Total for polishes	49

Stationary, arts and crafts		Count
	Arts, craft, hobby, writing products: other / unknown	4
	Blu tac, etc.	2
	Chalk	22
	Charcoal	11
	Clay	3
	Correction fluid	8
	Crayon	7
	Office supplies: miscellaneous	3
	Paint, artist (non-water colour)	10
	Paint, artist (water colour)	29
	Paper / cardboard	18
	Pencil	14
	Pens / ink (inc. stamp pad ink, textas)	145
	Photographic chemicals	9
	Total for stationary, arts and crafts	285

Total for other: 9,881

Total poisons involved*: 45,675

^{*}Some cases involve more than one poison and/or exposure by more than one route. Therefore there are more poisons involved in the statistic count than there are calls to the poisons centre.



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