



Role Description

Job Ad Reference	Insert Job Ad Reference	Classification	HW006
Role title	Aboriginal and Torres Strait Islander Senior Health Worker	Salary	\$2,958.80 to \$3,119.30 per fortnight
Status	Permanent or Temporary (length of engagement)	Closing date	Insert closing date
Unit/Branch	Insert unit or branch name		
Division/ Hospital and Health Service	Children's Health Queensland Hospital and Health Service	Contact Name	Insert contact name
Location	Insert location	Contact Number	Insert contact number

About Children's Health Queensland Hospital and Health Service

Children's Health Queensland Hospital and Health Service (CHQ HHS) is a recognised leader in paediatric healthcare, teaching and research. With a dedicated team of more than 4,500 people, our point of difference is in the way we provide care to children, young people and their families every day. This is through our steadfast commitment to providing patient and family-centred care at every level of our service and our continuous drive for service and operational excellence.

Our Vision

Leading life-changing care for children and young people - for a healthier tomorrow.

Our Purpose

To offer the best: safe, expert, accessible child and family-centred care for children and young people.

Our Values

Respect – teamwork, listening, support - *We listen to others*

Integrity – trust, honesty, accountability - *We do the right thing*

Care – compassion, safety, excellence - *We look after each other*

Imagination – creativity, innovation, research - *We dream big*

For further information please visit the [CHQ HHS](#) website.

Insert specific department/service details here

Your Opportunity

The Aboriginal and Torres Strait Islander Senior Health Worker (Maternal, Child and Youth Health) role functions within the multi-disciplinary to promote and deliver efficient, effective, clinically relevant, culturally safe and appropriate patient outcomes in the specific area of Maternal, Child and Youth health in Women's/Family Business. A Health Worker at this level may manage and supervise other Health Workers and assist in managing resources for the delivery of an individual health service or composite services within a health care facility. A Senior Health Worker at the OO6 level:

- May manage Health Workers in the provision of a health service, which may include discharging delegated authority for a range of responsibilities and accountabilities as determined by the position.
- Exercise a high degree of autonomy, initiative and judgement in the use of resources under their control, and in day-to-day resolution of issues and problems.
- Exercise accountability and responsibility for the quality of work.

Your Role and Responsibilities

You will fulfil the accountabilities of this role in accordance with the CHQ HHS core values and as outlined below.

- Be self-directed and show initiative under the guidance of the Team Leader and/or Aboriginal and Torres Strait Islander Health Worker Professional Lead.
- Be highly organised and have a high level of attention to detail.
- Work as part of the Aboriginal and Torres Strait Islander Maternal Child and Youth team; maintain a case load within the scope of the Health Worker practice at 006. This will include but not limited to:
 - Provide a range of services to clients using primary clinical care protocols.
 - Manage the delivery and evaluation of screening; education; health promotion for clients using established clinical and program protocols.
 - May supervise staff, and undertake recruitment and selection under direction from Health Worker Professional Lead.
 - May manage the training, development and appraisal of staff under supervision.
 - Identify and address social determinants of Aboriginal and Torres Strait Islander health.
 - Use highly developed skills and knowledge in a specific area and demonstrate capacity to perform tasks required.
 - Develop and monitor a case plans, discharge plans and prepare statistics and reports using electronic patient management systems.
- May contribute to the development, implementation and evaluation of relevant and appropriate education resources for Aboriginal and Torres Strait Islander children, young people and families to improve health literacy, access and equity to available health care services.
- Exercise accountability, responsibility for quality and quality systems of work.
- Actively participate in the Health Service professional development/performance process relevant to your HHS.
- Contribute to Closing the Gap Key Performance Indicators as underpinned by the Queensland Health Making Tracks toward closing the gap in health outcomes for Indigenous Queenslanders by 2033.
- Actively participate in a working environment supporting quality human resources management practices including employment equity, anti-discrimination, work, health and safety, and ethical behaviour.
- Comply with and utilise contemporary human resource practices and policies including workforce health and safety, ethical behaviour, equal employment opportunity, anti-discrimination, and commitment to their implementation consistent with the mission, vision, values and strategic intent of Queensland Health.
- Develop a positive culture within division which encourages and recognises high performance, builds leadership capabilities and supports staff to maximise their health and wellbeing.

Position Reports To

- Manager/Director/Executive Director, Branch/Unit, CHQ HHS

Qualifications/Professional Registration/Other Requirements

- Under s25 of the Anti-Discrimination Act 1991, there is a genuine occupational requirement for the incumbent to be Indigenous to the Aboriginal or Torres Strait Islander Community.
- Mandatory possession of a Diploma in Aboriginal and Torres Strait Islander Primary Health Care and proof of qualification. Certified copies of the required information must be provided to the appropriate supervisor/ manager, prior to commencement of duties.
- Recent work experience working in the field of Maternal Child & Youth Health would be an advantage.
- Possession of a current First Aid & CPR.
- Experience and high level of knowledge of Microsoft Office Products will be highly regarded.
- Queensland Health has introduced a pre-engagement screening policy that is another step towards protecting patients, employees and the wider community.
- Under this policy, this role has been assessed as requiring evidence of vaccination against the following vaccine preventable diseases
 - (List only if appropriate, remove non-required)
 - Measles, Mumps, Rubella, Varicella (Chicken Pox), Pertussis (Whooping Cough);
 - Hepatitis B;
- Prior to any offer of employment being made, you will need to provide evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases. (relevant to HHS)

(If not, indicate 'nil' or 'not applicable')

- This position requires the incumbent to operate a class C motor vehicle and an appropriate licence endorsement to operate this type of vehicle is required. Proof of this endorsement must be provided before commencement of duty.
- This position may require the incumbent to travel or work from other facilities across the HHS when required.

How will you be assessed?

You will be assessed on your ability to demonstrate the following key attributes against our [values](#). Within the context of the '**Your Role and Responsibilities**' described above, the ideal applicant will be able to demonstrate the following:

- Demonstrated ability to combine your lived experience of Aboriginal and Torres Strait Islander family kinship, culture, practices and protocols with maternal, child or youth health knowledge and understanding of historical practices to deliver culturally responsive services.
- Demonstrated knowledge of social determinants of Aboriginal & Torres Strait Islander health issues.
- Demonstrated ability to liaise and communicate with Aboriginal and/or Torres Strait Islander individuals, families and communities.
- Demonstrated good communication and interpersonal skills in the provision of client care.
- Demonstrated ability to assess client's physical well-being to engage and work with vulnerable families using a culturally appropriate partnership approach.
- Demonstrated ability to initiate, plan and evaluate quality improvement activities, undertake professional development/performance processes relevant to your HHS under the guidance of a Line Manager and Aboriginal and Torres Strait Islander Health Worker Professional Lead.
- Demonstrated ability to work flexibly, prioritise, meet deadlines, independently and with initiative and autonomy and ability to advocate for individuals.
- Demonstrated skills and ability to manage and lead a team of Health Workers supporting with continuing professional development, leadership, mentoring, conflict resolution and career pathways.
- A high knowledge of contemporary, human resource management issues both at the broad and specific level, with reference to workplace health and safety, employment equity and anti-discrimination.

Your Application

Please provide the following information for the Selection Panel to assess your suitability:

1. **A written response of no more than 2 pages** addressing your ability to meet the requirements of the role listed under 'How will you be assessed?' and within the context of the 'role and responsibilities'.
2. **Your current CV or resume**, including two referees that can attest to your performance and conduct in the workplace. Referees should have a thorough knowledge of your capabilities, work performance and conduct within the previous two years, and it is preferable to include your current/immediate/past supervisor. By providing the names and contact details of your referee/s you consent for these people to be contacted by the selection panel. If you do not wish for a referee to be contacted, please indicate this on your resume and contact the selection panel chair to discuss.
3. **Application form** (only required if not applying online).

(DO NOT REMOVE OR CHANGE INFORMATION BELOW THIS POINT)

Additional Information for Applicants

- For details regarding salary information, leave entitlements, flexible working arrangements and other benefits please refer to the attached Applicant Information and Guide or visit the [Queensland Health website](#).
- All relevant health professionals (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Child Safety Services, Department of Communities.
- Pre-employment screening, including criminal history and disciplinary history checks, may be undertaken on persons recommended for employment. Roles providing health, counselling and support services mainly to children will require a Blue Card.
- Employees who are permanently appointed to CHQ HHS may be required to undertake a period of probation appropriate to the appointment.
- Applicants will be required to give a statement of their employment as a lobbyist within one month of taking up the appointment. Details are available at the [Public Service Commission Lobbyist Disclosure Policy](#)
- Applicants may be required to disclose any pre-existing illness or injury which may impact on their ability to perform the role. Details are available in [Section 571 of the Workers' Compensation and Rehabilitation Act 2003](#).
- Hepatitis B vaccination or proof that you are not susceptible to hepatitis B is a condition of employment for all staff that will have direct contact with patients of who in the course of their work may be exposed to bodily fluids/blood or contaminated sharps.
- Roles that interact face-to-face with patients; or the work location is in a clinical area such as a ward, emergency department or outpatient clinic; or frequently or regularly requires attendance in clinical areas require evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases:
 - Measles, mumps, rubella (MMR)
 - Varicella (chicken pox)
 - Pertussis (whooping cough)
 - Hepatitis B

NOTE that subsequent evidence must be provided of future vaccination in respect of pertussis (whooping cough) as recommended in *The Australian Immunisation Handbook*.

- Travel may be a requirement.
- Applications will remain current for 12 months and may be considered for other vacancies which may include an alternative employment basis (temporary, full time, part time).

ORGANISATIONAL CHART (TO UPDATE AS NECESSARY)