



Role Description

Job Ad Reference	Insert Job Ad Reference	Classification	HW004
Role title	Aboriginal and Torres Strait Islander Advanced Health Worker	Salary	\$2,280.40 to \$2,500.70 per fortnight
Status	Permanent or Temporary (length of engagement)	Closing date	Insert closing date
Unit/Branch	Insert unit or branch name		
Division/ Hospital and Health Service	Children's Health Queensland Hospital and Health Service	Contact Name	Insert contact name
Location	Insert location	Contact Number	Insert contact number

About Children's Health Queensland Hospital and Health Service

Children's Health Queensland Hospital and Health Service (CHQ HHS) is a recognised leader in paediatric healthcare, teaching and research. With a dedicated team of more than 4,500 people, our point of difference is in the way we provide care to children, young people and their families every day. This is through our steadfast commitment to providing patient and family-centred care at every level of our service and our continuous drive for service and operational excellence.

Our Vision

Leading life-changing care for children and young people - for a healthier tomorrow.

Our Purpose

To offer the best: safe, expert, accessible child and family-centred care for children and young people.

Our Values

Respect – teamwork, listening, support - *We listen to others*

Integrity – trust, honesty, accountability - *We do the right thing*

Care – compassion, safety, excellence - *We look after each other*

Imagination – creativity, innovation, research - *We dream big*

For further information please visit the [CHQ HHS](#) website.

Insert specific department/service details here

Your Opportunity

The Advanced Aboriginal and Torres Strait Islander Health Worker (Maternal, Child and Youth Health) role:

- functions within the multi-disciplinary team to promote and deliver efficient, effective, clinically relevant, culturally safe and appropriate patient outcomes in the specific area of Maternal, Child and Youth in Women's/Family Health.
- supports in the provision of comprehensive, holistic health care services delivered to Aboriginal and Torres Strait people aged 0 to 19 years and their families.
- provides health care services within both the hospital and community settings across the HHS

Your Role and Responsibilities

You will fulfil the accountabilities of this role in accordance with the CHQ HHS core values and as outlined below.

- Deliver a range of evidence based interventions in a culturally safe, clinically competent, professional and effective manner including the provision of co-case management, care coordination, intake assessments, cultural aspects of assessment and treatment plans, direct therapeutic interventions, referrals and cultural support to patients of the Women, Children and Family in Women's business.
- Work as part of the Aboriginal and Torres Strait Islander Child and Family Service team; maintain a case load within the scope of the Health Worker practice at 004. This will include but not limited to:
 - Establish trust and rapport with children, youth and families through effective communication strategies to assist in promoting growth, development and wellbeing in children, youth and families.
 - Provide direct support for maternal, children, young people and their families, inclusive of appropriate referrals, relevant education, health literacy and using electronic patient management systems.
 - Provide information to children, youth and families regarding chronic disease education, prevention, detection and management and screening activities.
 - Use appropriate strategies and screening tools and equipment as per Child, Youth and families' policies and procedures.
 - Review and Conduct screening in accordance with organisational policies and procedures and workplace health & safety requirements.
- Assist in providing culturally appropriate maternal and infant care services to Aboriginal and Torres Strait Islander women, their partner/family and children during the antenatal, intrapartum and postnatal period.
- Help Aboriginal and Torres Strait Islander women and their partner/family to make health lifestyle and health care choices and reduce risk behaviours during pregnancy and thereafter.
- Develop, deliver, implement and evaluate relevant and appropriate educational resources for Aboriginal and/or Torres Strait Islander children, young people and families to improve health literacy, access and equity to available health care services.
- Engage with early years education, primary and secondary schools across the region, communities and young people to identify and prioritise needs. Develop, implement, evaluate and report on appropriate activities to meet these needs.
- Support the planning, implementing and evaluating of health interventions including health promotion activities relevant to the Aboriginal and Torres Strait Islander communities. With a primary focus on education facilities and other relevant settings to engage with Aboriginal and Torres Strait Islander children and youth aged 0 to 19 years.
- Participate in quality improvement and research activities that support and promote evidence based practice (National Safety and Quality Health Service Standards).
- Work cooperatively and effectively within a team and with patients / clients.
- Demonstrate ability in computer skills and using electronic patient management systems.
- Demonstrate sound understandings and practice of confidentiality, ethics, and duty of care in a primary care environment.

- Actively participate in the Health Service professional development/performance process relevant to your HHS.
- Liaise with community members and other health professionals to advise, support and encourage community participation and involvement in the promotion and delivery of child, youth and family health care, and ensure that the health needs of the Aboriginal and Torres Strait Islander communities are being met.
- Contribute to Closing the Gap Key Performance Indicators as underpinned by the Queensland Health Making Tracks toward closing the gap in health outcomes for Indigenous Queenslanders by 2033.
- Actively participate in a working environment supporting quality human resources management practices including employment equity, anti-discrimination, work, health and safety, and ethical behaviour.
- Comply with and utilise contemporary human resource practices and policies including workforce health and safety, ethical behaviour, equal employment opportunity, anti-discrimination, and commitment to their implementation consistent with the mission, vision, values and strategic intent of Queensland Health.
- Develop a positive culture within **division** which encourages and recognises high performance, builds leadership capabilities and supports staff to maximise their health and wellbeing.

Position Reports To

- **Manager/Director/Executive Director, Branch/Unit, CHQ HHS**

Qualifications/Professional Registration/Other Requirements

- Under s25 of the Anti-Discrimination Act 1991, there is a genuine occupational requirement for the incumbent to be Indigenous to the Aboriginal or Torres Strait Islander Community.
- Mandatory possession of a Certificate IV in Aboriginal and Torres Strait Islander Primary Health Care and proof of qualification. Certified copies of the required information must be provided to the appropriate supervisor/ manager, prior to commencement of duties.
- Possession of a current First Aid & CPR.
- Experience and high level of knowledge of Microsoft Office Products will be highly regarded.
- Queensland Health has introduced a pre-engagement screening policy that is another step towards protecting patients, employees and the wider community.
- Under this policy, this role has been assessed as requiring evidence of vaccination against the following vaccine preventable diseases
 - (List only if appropriate, remove non-required)
 - **Measles, Mumps, Rubella, Varicella (Chicken Pox), Pertussis (Whooping Cough);**
 - **Hepatitis B;**
- **Prior to any offer of employment being made, you will need to provide evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases. (relevant to HHS)**

(If not, indicate 'nil' or 'not applicable')

- This position requires the incumbent to operate a class C motor vehicle and an appropriate licence endorsement to operate this type of vehicle is required. Proof of this endorsement must be provided before commencement of duty.
- This position may require the incumbent to travel or work from other facilities across the HHS when required.

How will you be assessed?

You will be assessed on your ability to demonstrate the following key attributes against our [values](#). Within the context of the '**Your Role and Responsibilities**' described above, the ideal applicant will be able to demonstrate the following:

Health Workers at this level will have advanced level skills, expertise and training in primary health care. This includes ability to:

- Combine your lived experience of Aboriginal and Torres Strait Islander family kinship, culture, practices and protocols with maternal, child or youth health knowledge and understanding of historical practices to deliver culturally responsive services.
- Demonstrate understanding of the social determinants of health affecting Aboriginal and Torres Strait Islander peoples and strategies to address these issues.
- Deliver primary health care programs in response to the health needs of individuals, groups and communities.
- Apply relevant expertise, skills and clinical knowledge, in primary health care service provision and care interventions working with Aboriginal and Torres Strait Islander clients. The ability to provide relevant clinical service advice to health care professionals and operational supervisors regarding service delivery outcomes and improvement opportunities.
- Work effectively with Aboriginal and Torres Strait Islander peoples (including patients, carers and communities) within a health and culturally related context and having a clear understanding of contemporary Aboriginal and Torres Strait Islander cultures, relevant protocols and health related procedures.
- Sensitively and appropriately communicate with individuals from diverse cultural backgrounds while advocating on behalf of Aboriginal and Torres Strait Islander peoples and stakeholders.
- Communicate effectively (both written and verbally), including reporting. The ability to respond directly to concerns of patients, carers and family members in an appropriate manner.
- Actively participate in a working environment supporting quality human resource management practices including employment equity, anti-discrimination, occupational health and safety and ethical behaviour.

Your Application

Please provide the following information for the Selection Panel to assess your suitability:

1. **A written response of no more than 2 pages** addressing your ability to meet the requirements of the role listed under 'How will you be assessed?' and within the context of the 'role and responsibilities'.
2. **Your current CV or resume**, including two referees that can attest to your performance and conduct in the workplace. Referees should have a thorough knowledge of your capabilities, work performance and conduct within the previous two years, and it is preferable to include your current/immediate/past supervisor. By providing the names and contact details of your referee/s you consent for these people to be contacted by the selection panel. If you do not wish for a referee to be contacted, please indicate this on your resume and contact the selection panel chair to discuss.
3. **Application form** (only required if not applying online).

(DO NOT REMOVE OR CHANGE INFORMATION BELOW THIS POINT)

Additional Information for Applicants

- For details regarding salary information, leave entitlements, flexible working arrangements and other benefits please refer to the attached Applicant Information and Guide or visit the [Queensland Health](#) website.
- All relevant health professionals (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Child Safety Services, Department of Communities.
- Pre-employment screening, including criminal history and disciplinary history checks, may be undertaken on persons recommended for employment. Roles providing health, counselling and support services mainly to children will require a Blue Card.
- Employees who are permanently appointed to CHQ HHS may be required to undertake a period of probation appropriate to the appointment.

- Applicants will be required to give a statement of their employment as a lobbyist within one month of taking up the appointment. Details are available at the [Public Service Commission Lobbyist Disclosure Policy](#)
- Applicants may be required to disclose any pre-existing illness or injury which may impact on their ability to perform the role. Details are available in [Section 571 of the Workers' Compensation and Rehabilitation Act 2003](#).
- Hepatitis B vaccination or proof that you are not susceptible to hepatitis B is a condition of employment for all staff that will have direct contact with patients of who in the course of their work may be exposed to bodily fluids/blood or contaminated sharps.
- Roles that interact face-to-face with patients; or the work location is in a clinical area such as a ward, emergency department or outpatient clinic; or frequently or regularly requires attendance in clinical areas require evidence of vaccination or proof that you are not susceptible to these vaccine preventable diseases:
 - Measles, mumps, rubella (MMR)
 - Varicella (chicken pox)
 - Pertussis (whooping cough)
 - Hepatitis B

NOTE that subsequent evidence must be provided of future vaccination in respect of pertussis (whooping cough) as recommended in *The Australian Immunisation Handbook*.

- Travel may be a requirement.
- Applications will remain current for 12 months and may be considered for other vacancies which may include an alternative employment basis (temporary, full time, part time).

ORGANISATIONAL CHART (TO UPDATE AS NECESSARY)