

Finding your way around

- Each level of the hospital is colour-coded to assist with way-finding and directory signs are located in each lift lobby.
- The main reception desk is located on level 2.
- There are two public lifts – A and B. Use lift A to access levels 1-7 (and basement car park). Use lift B to access levels 1-12 (including all inpatient areas).

Checking in for your appointment

Electronic check-in kiosks are located on level 1 (near the escalators) and level 2 (near main reception).

To check in

1. Swipe your Medicare card
2. Scan your appointment letter
3. Follow the onscreen instructions to be directed to a reception desk or waiting area for the clinic you are attending.

Car parking

Enter the Queensland Children's Hospital car park (650 spaces) via Raymond Terrace. Vehicles up to 2.2m in height can park. Disabled car parks are located on B1. Further parking is available in the adjacent Hancock Street car park.

Trains, buses and ferries

The Queensland Children's Hospital is within easy walking distance of Mater Hill Busway Station, the South Bank Train Station and three City Cat and City Ferry terminals along South Bank. For timetables, visit translink.com.au or call 13 12 30.

Taxis

Free taxi phones are on levels 1 and 2. The taxi set-down and pick-up point is on Raymond Terrace outside the main hospital entrance.

Contact us

Phone switchboard 3068 1111
Hospital facsimile 3068 1119
Emergency administration 3068 1555

Location address

501 Stanley St, South Brisbane QLD 4101

Postal address

PO Box 3474 St, South Brisbane QLD 4101

www.childrens.health.qld.gov.au

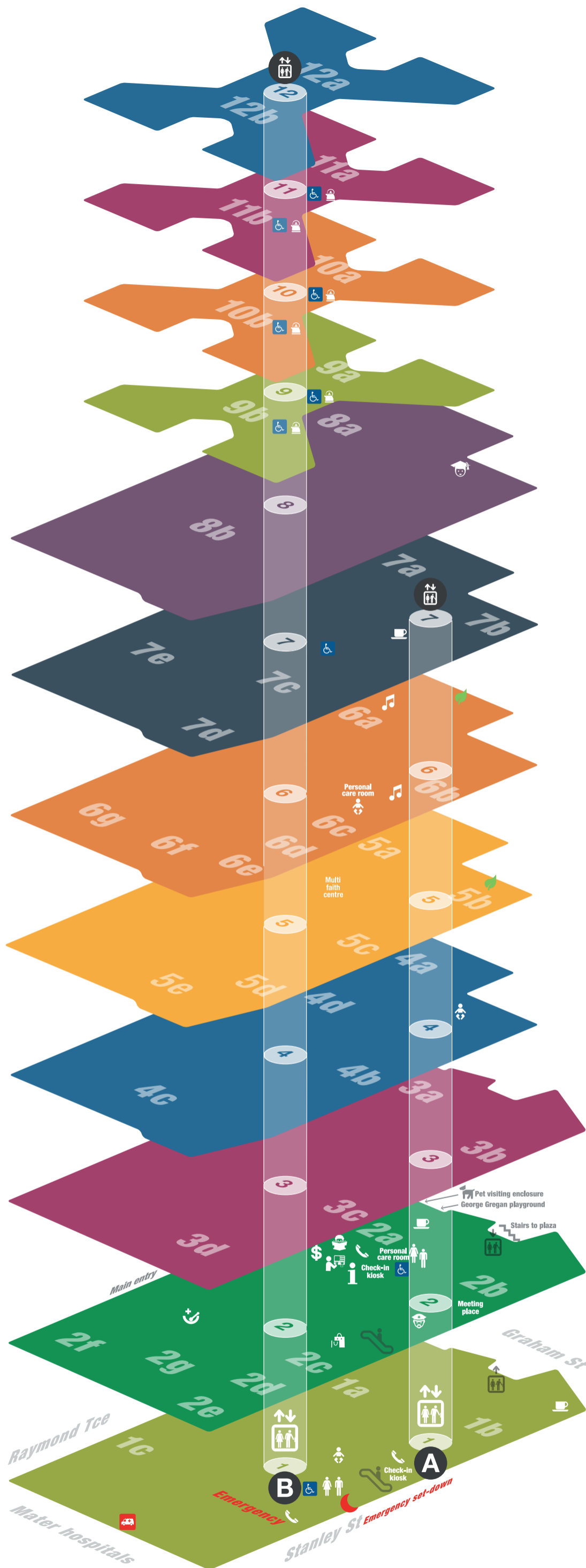
www.facebook.com/childrenshealthqld

Access

Emergency department
Stanley Street, 24 hours a day, seven days a week

Main entrance
Raymond Terrace, 6am–9pm, seven days a week

After 9pm
Via the emergency department



Service and facilities directory

Service	Level
Day units	
5b Medical	5
5c Oncology	5
6e Rehabilitation and Orthotics	6
4c Surgical	4
Inpatient units	
9b Babies	9
10b Cardiac/Oncology	10
8b Child and youth mental health	8
10a Medical	10
9a Medical/Babies	9
11a Neuroscience/Orthopaedic	11
11b Oncology	11
4a Paediatric intensive care unit (PICU)	4
8a Rehab/Transition care/Sub-acute	8
5d Surgical/Burns	5
Outpatient clinics	
6a Allied health	6
5e Burns	5
3d Cardiac	3
6d Child development	6
3a Ear, nose and throat/Audiology	3
2e General medicine	2
3c Medical	3
6c Neurology/Metabolic	6
2d Ophthalmology	2
1b Orthopaedics	1
6g Rehabilitation/Orthotics	6
6f Social work	6
3b Surgical	3
Other clinical and support services	
\$ Cashier	2
2c Central resources service	2
Emergency	1
i Information desk	2
1a Medical imaging and nuclear medicine	1
4d Medical imaging	4
4b Surgical admissions	4
6b Oral health unit	6
Post anaesthetic care unit (PACU)	4
Pharmacy	2
5a Respiratory and sleep studies unit	5
Security	2
1c Short stay	1
2b Volunteer services	2
Patient and family facilities	
Entertainment precinct	6
- Children's Hospital Foundation Kidzone	
- Radio Lollipop	
- Starlight Express Room	
Gardens (public)	5,6
2a Children's Hospital Foundation Family Resource Centre and book bunker	2
George Grogan Playground	2
2g Immunisation Centre	2
Multi faith centre	5
Meeting place	2
Pet visiting enclosure	2
2b Ronald McDonald Family Room	2
School (middle and senior)	8
Parenting facilities	
Inpatient family lounges	5,8,9,11,12
Parent room	1,4,6,7
Personal care rooms	2,6
Public amenities	
ATM	2
Escalator	1,2
Food and coffee	1,3,7
Retail	1,2
Taxi call	1,2
Disabled (unisex)	
Toilets	



Take a virtual tour of the hospital at childrens.health.qld.gov.au/virtual-tour