Finding your way around
- Each level of the hospital is colour-coded to assist with way-finding and directory signs are located in each lift lobby.
- The main reception desk is located on level 2.
- Information desks are located on Levels 2, 3 and 6. Our volunteers can help with directions and information about the hospital.
- There are two public lifts – A and B. Use lift A to access levels 1, 2 and basement car park. Use lift B to access levels 1-12 (including all inpatient areas).

Checking in for your appointment
Electronic check-ins in kiosks are located on level 1 (near the escalators) and level 2 (near main reception).

To check in:
1. Swipe your Medicare card
2. Scan your appointment letter
3. Follow the onscreen instructions to be directed to a reception desk or waiting area for the clinic you are attending.

Car parking
Enter the Lady Cilento Children’s Hospital car park (650 spaces) via Raymond Terrace. Vehicles up to 2.2m in height can park. Disabled car parks are located on B1. Further parking is available in the adjacent Hancock Street car park.

Trains, buses and ferries
The Lady Cilento Children’s Hospital is within easy walking distance of Mater Hill Busway Station, the South Bank Train Station and three City Cat and City Ferry terminals along South Bank. For timetables, see http://translink.com.au or call 13 12 30.

Taxis
Free taxi phones are on levels 1 and 2. The taxi set-down and pick-up point is on Raymond Terrace outside the main hospital entrance.

Contact us
Phone switchboard 3068 1111
Hospital facsimile 3068 1199
Emergency administration 3068 1555
Location address
501 Stanley St, South Brisbane QLD 4101
Postal address
PO Box 3474 St, South Brisbane QLD 4101
www.childrens.health.qld.gov.au
www.Facebook.com/childrenshealthqld

Access
Emergency department
Stanley Street, 24 hours a day, seven days a week.
Main entrance
Raymond Terrace, 6am–9pm, seven days a week.
After 9pm
Via the emergency department, Stanley Street.

Hospital services and facilities directory

<table>
<thead>
<tr>
<th>Day units</th>
<th>level</th>
</tr>
</thead>
<tbody>
<tr>
<td>5b Medical</td>
<td>5</td>
</tr>
<tr>
<td>5c Oncology</td>
<td>5</td>
</tr>
<tr>
<td>6c Neurology/Metabolic</td>
<td>6</td>
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<tr>
<td>6e Rehabilitation</td>
<td>6</td>
</tr>
<tr>
<td>4c Surgical</td>
<td>4</td>
</tr>
<tr>
<td>Inpatient units</td>
<td></td>
</tr>
<tr>
<td>9b Babies</td>
<td>9</td>
</tr>
<tr>
<td>10b Cardiac/Oncology</td>
<td>10</td>
</tr>
<tr>
<td>1b Child and youth mental health</td>
<td>8</td>
</tr>
<tr>
<td>10a Medical</td>
<td>10</td>
</tr>
<tr>
<td>9a Medical/Babies</td>
<td>9</td>
</tr>
<tr>
<td>11a Neuroscience/Orthopaedic</td>
<td>11</td>
</tr>
<tr>
<td>11b Oncology</td>
<td>11</td>
</tr>
<tr>
<td>4a Paediatric intensive care unit (NICU)</td>
<td>4</td>
</tr>
<tr>
<td>8a Rehab/Transition care/Sub-acute</td>
<td>8</td>
</tr>
<tr>
<td>5d Surgical/Burns</td>
<td>5</td>
</tr>
<tr>
<td>Outpatient clinics</td>
<td></td>
</tr>
<tr>
<td>6a Allied health</td>
<td>6</td>
</tr>
<tr>
<td>5e Burns</td>
<td>5</td>
</tr>
<tr>
<td>3d Cardiac</td>
<td>3</td>
</tr>
<tr>
<td>6f Child development</td>
<td>6</td>
</tr>
<tr>
<td>2f Child protection</td>
<td>2</td>
</tr>
<tr>
<td>3a Ear, Nose and Throat/Audiology</td>
<td>3</td>
</tr>
<tr>
<td>2e General medicine</td>
<td>2</td>
</tr>
<tr>
<td>3c Medical (Cardiac, Cardiomyopathy, Endocrinology, Immunology)</td>
<td>3</td>
</tr>
<tr>
<td>6c Orthopaedics</td>
<td>6</td>
</tr>
<tr>
<td>2d Ophthalmology</td>
<td>2</td>
</tr>
<tr>
<td>1b Rehabilitation/Orthotics</td>
<td>6</td>
</tr>
<tr>
<td>6f Social work</td>
<td>6</td>
</tr>
<tr>
<td>3b Surgical</td>
<td>3</td>
</tr>
</tbody>
</table>

Other clinical and support services
- Administration and main reception
  - Cashier
  - Central resources service
- Emergency
  - Night emergency entrance (after 9pm)
  - Information desks
- 1a Medical imaging and nuclear medicine
- 4d Medical imaging
- 4b Surgical admissions and lounge (for operating suite)
- 6b Oral health unit
- 6 Post anaesthetic care unit (PACU)
- 4 Pharmacy
- 5a Respiratory and sleep studies unit
- 5 Security
- 1c Short stay
- 2b Volunteer services

Patient and family facilities
- Book bunker
- Gardens (public)
- Gardens (private)
- Family room (managed by Ronald McDonald charities)
- 2a Family Resource Centre
- George Gregan Playground
- Laundry
- 8,11 Multi faith centre
- Meeting place
- Pet visiting enclosure
- Radio Lollipop
- School (medical and sensor)
- Sensory room
- Starlight Express Room

Parenting facilities
- Inpatient family lounge
- Parent room/lounge (baby change/feeding area)
- Personal care rooms

Public amenities
- ATM (future site)
- Café (future site)
- Escalator
- Kiosk (future site)
- Retail (future site)
- Taxi call
- Vending machines (future site)

Toilets
- Disabled (unisex)
- Men's
- Unisex
- Women's