

Queensland Specialist Immunisation Service (QIS)

Information for health professionals

Queensland children and young people with complex immunisation needs can access greater protection against life-threatening vaccine-preventable diseases, through Children's Health Queensland's statewide specialist immunisation service.

The Queensland Specialist Immunisation Service (QIS), based at the Queensland Children's Hospital, provides up-to-date advice and vaccination recommendations for children with complex medical conditions and for children who have experienced an adverse event following immunisation.

The service aims to complement and strengthen existing immunisation services delivered by GPs and community health centres.

Specialist services offered within QIS include:

- Specialist immunisation clinics (including telehealth)
- Telephone advice (for health professionals)
- An immunisation centre

Specialist Immunisation Clinic

The Specialist Immunisation Clinic provides:

- comprehensive consultation and development of individual immunisation recommendations
- counselling for those with complex immunisation needs
- access to funded vaccines available through the National Immunisation Program
- vaccinations for inpatients, outpatients and support via telehealth.



The clinic uses an outpatient and telehealth model and is co-ordinated by a senior medical officer and nurse practitioner. A medical referral is required to be seen in the Specialist Immunisation Clinic or via telehealth. All consultations are bulk billed for Medicare card holders.

Who is eligible to be seen at the clinic?

Children who:

- have previously had an adverse event following immunisation or are at risk of adverse event
- have an underlying complex medical condition
- require post immunisation supervision in a hospital setting, or
- have immunisation needs that are unable to be met within the community setting.

How to refer your patient to our Specialist Immunisation Clinic or Telehealth

1. Complete the medical referral form for speciality Infectious Disease.
2. Download the referral form at (www.childrens.health.qld.gov.au/health-professionals/referral-forms/)
3. Submit your referral via:
 - a. Fax: 1300 407 281
 - b. Email: chq_lcch-ref@health.qld.gov.au
 - c. Mail: PO Box 3474, South Brisbane 4101



Note:

There is no change to the protocols for the reporting of adverse events following immunisation.

Telephone advice service

The telephone advice service is available for complex paediatric immunisation questions. For health professionals within the community, immunisation enquiries should first be directed to your local Public Health Unit. For questions unable to be answered by public health, health professionals can call the QGIS telephone advice service.

To contact QGIS for immunisation advice please call **07 3068 1111** (QCH switch) and you will be redirected to one of the paediatric immunisation specialists.

The service is available Monday to Friday from 9am to 4pm, excluding public holidays. Patients and families with immunisation and child health enquires are encouraged to call 13HEALTH (**13 43 25 84**) to speak to a health professional.

Immunisation Centre

The Immunisation Centre is a nurse-led immunisation service located on Level 2 (2g) at the Queensland Children's Hospital and is open weekdays from 8am until 4pm (no appointment necessary).

The centre provides immunisations to patients and their families accessing services at the hospital. The centre offers patient's access to a full range of funded vaccines on the National Immunisation Program. A medical referral is not required for the immunisation centre.

Contact us

Queensland Specialist Immunisation Service

Queensland Children's Hospital
501 Stanley Street, South Brisbane
t 07 3068 1111 (hospital switchboard)
e QGIS_CHQadmin@health.qld.gov.au

In an emergency, always contact 000 for immediate assistance.

Fact sheet developed by Queensland specialist Immunisation service, Queensland Children's Hospital. Updated: March 2019.

All information contained in this sheet has been supplied by qualified professionals as a guideline for care only. Seek medical advice, as appropriate, for concerns regarding your child's health.



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