

fact sheet

Entertainment and family services

Looking for something to do between appointments or treatments? The Lady Cilento Children's Hospital and its charity partners provide a range of facilities and services for children, young people and their families.

Family Resource Centre

The Family Resource Centre on Level 2 (near the main reception desk) is dedicated to giving families all the non-clinical support they need when a child is sick or injured. This includes computer and internet access, printing, free WiFi, phones, faxes, information on local support groups and services, health information resources, and volunteers on hand to assist in any way they can. The centre, managed by the Children's Hospital Foundation, offers a lounge area, meeting rooms and a play area for children up to eight years. A supervised play service is available Monday to Friday from 9.30am to 12pm, and 3pm to 5pm.

Please note, children under three years must be accompanied by a parent/guardian.

Hours 8am to 8pm daily.

t 07 3068 4730

Starlight Express Room

The Starlight Express Room on Level 6 is an ever-changing, fun-filled place for our patients and families. Captain Starlights orchestrate their own brand of fun and mayhem, alongside the latest computer games, movies, crafts and activities.

All children must be signed into the Starlight Express Room; children seven years and under must be accompanied by a parent/guardian.

Hours Monday to Friday – 9.30am to 4.30pm, Saturday – 11.30am to 4pm, Sunday – 10am to 4pm.

t 07 3068 2365

Ronald McDonald House Family Room

The Ronald McDonald House Family Room on Level 6 provides families with a quiet retreat away from the clinical environment. Services include a beverage bay with free tea and coffee, and a microwave and



George Gregan Playground

The George Gregan playground on Level 2 (near the main entrance on Raymond Terrace) provides an enchanted outdoor play space for families to escape to during a hospital visit. The playground has been designed to cater for children of all ages and abilities, including those in wheelchairs and those who must be attached to an IV drip or monitoring device. It also has interactive features for children who have a hearing or vision impairment.

sandwich toaster for preparing snacks, storage lockers, a children's play area and activities.

Hours Monday to Friday, 8am to 6pm, Saturday and Sunday, 10.30am to 5pm.

t 0487 243 093

Free Wi-Fi

A free-Wi-Fi service is available to patients, families and visitors. The network '**QH-FreeWiFi**' operates on most Wi-Fi enabled devices and doesn't require a password to connect. To activate the network, simply read and accept the terms and conditions.

Users will be asked to re-accept the terms and conditions after 12 hours of continuous use, or if your device is inactive for more than 30 minutes.

Radio Lollipop

Radio Lollipop, our in-house interactive radio studio on Level 6 gives our patients a voice during their hospital stay. A live show is broadcast daily between 5.30pm and 7.30pm (Monday to Friday) and from 9.30am to 11.30am on Saturday. Patients can tune in via the bedside Patient Entertainment System.

Radio Lollipop volunteers also visit the wards during the broadcasts providing creative activities for patients and families.

Scholastic Book Bunker

The Children's Hospital Foundation's Scholastic Book Bunker contains a selection of more than 10,000 books for inpatients to read during their stay.

t 07 3068 4730

Multi-faith centre

The multi-faith Centre, located on Level 5, offers a quiet place for prayer and congregational fellowship. A Catholic mass is held within the multi-faith centre every Friday from 12.30pm to 1pm.

A team of chaplains are on hand to offer understanding and support to families of various religions and faiths. You can page a chaplain through the hospital switchboard (phone 3068 1111) or ask our staff to do this for you.

Our volunteers are here to help!

Need help finding something? Our dedicated Children's Hospital Foundation volunteers (look for the people wearing the green shirts) are always on hand to guide and/or escort patients and families around the hospital. You can find them at the reception desk on Level 2.

Volunteers will also have the details of any special entertainment, activities or events that may be happening in the hospital on the day you visit.



Rooftop garden

A rooftop terrace garden on Level 5 provides patients, families and visitors with a relaxing outdoor space away from the clinical environment. With a small lawn and covered seating, it's an ideal place for children and families to relax, eat, play or just enjoy the river and city views.

Food and drink

Convenience store

The Amigo Shop to Go convenience store is located on Level 2 of the hospital. The store offers a selection of food and drinks, gifts, newspapers, magazines, postal and dry cleaning services.

Hours 7.30am - 7.30pm, seven days.

Hudsons Coffee

Hudsons Coffee, located on Level 1 (corner of Stanley and Graham streets), provides hot and cold beverages as well as a selection of cakes, pastries and sandwiches.

Hours 6am - 5pm, Monday to Friday.

Sumo Salad

Sumo Salad, located on Level 2 (next to the food court), offers a selection of salads, wraps and cold beverages.

Hours 6am - 5.30pm, Monday to Friday.

Food court

The hospital food court is located on Level 2 and offers families a selection on food and beverages.

Hours 6.30am - 8pm, seven days (individual store times vary).