

fact sheet

Central Resources Service

Clinical equipment and consumables

The Central Resources Service (CRS) provides outpatients with the clinical consumables and equipment needed for their ongoing care at home after discharge, for both a short or extended period. Your child's care team will discuss clinical consumable or equipment requirements and provide instructions on how to use them before your child is discharged.

How to order clinical consumables

1. Your child's treating team will complete a Clinical Order form and send it to the CRS. This lists your clinical consumable requirements for four weeks (28 days). Note: You still need to contact the CRS to place your order.
2. Visit, email or phone the CRS (see location and contact details under 'Contact us' section) to place your order. You will need to have the following details at hand:
 - Patient name
 - Patient URN
 - Contact telephone number
 - Date of pick up
 - Any items you do not need to collect.

Please note, the CRS requires at least three (3) days notice to prepare an order and have it ready for collection.

How to order equipment loans

1. Your child's treating team will complete an equipment loan order form.
2. Take the form to the Cashier office on Level 2 to pay the deposit.
3. Take the loan order form and your deposit receipt to CRS.
4. Complete the loan agreement form.
5. CRS will provide the equipment and your treating team will show you how to operate the device.

Equipment must be returned for an annual service. The CRS will contact you to arrange this and provide you a with replacement device. When you no longer require the device, please return it in clean, working order to claim your deposit.

To change your order

The CRS can only issue the items and quantities listed on your Clinical Order form. Any changes to the order must be authorised by your treating team. Please discuss any concerns you have about your child's order with their treating team.

Requesting a two-month supply

If you have a valid reason to request a two-month supply of consumables (for example, if you live in a regional or rural area), please discuss this with your child's treating team who will state this on the order form. CRS can only provide what is on the form.

Order review

If you do not collect consumables from the hospital for a period of at least six months, your order will have to be reviewed to ensure it is still appropriate for your child's needs. In some cases, a new order will have to be developed by your child's treating team before an order can be collected.

Opening hours: Monday to Friday, 7am to 3.30pm.

Contact us

Central Resources Service
 Level 2, Queensland Children's Hospital
 501 Stanley Street, South Brisbane
 t: 07 3068 4720
 e: CHQ_CRS@health.qld.gov.au

In an emergency, always contact 000 for immediate assistance.

FS031 developed by Central Resources Service. Updated: March 2016. All information contained in this sheet has been supplied by qualified professionals as a guideline for care only. Seek medical advice, as appropriate, for concerns regarding your child's health.