

CHQ at Home

CHQ at Home provides a range of healthcare services for children and young people who are medically stable and able to continue their hospital treatment in a home setting. Your child's doctor will decide if CHQ at Home is appropriate for your child based on their medical condition. The service is available across the broader Brisbane area and can visit different locations such as schools and temporary accommodation arrangements.



Our services

Hospital in the Home

Hospital in the Home allows children to complete their treatment as an admitted patient of Queensland Children's Hospital while living in their home or other community-based accommodation. Care is provided in the home by nursing and allied health staff under the supervision of doctors in the hospital. A child can be referred from an inpatient ward, outpatient department or the emergency department. A 24-hour telephone support line is available to all families while their child is using the service.

Hospital in the Home also provides a day clinic at Queensland Children's Hospital for patient review if requested by the medical team.

Post-Acute Care

This service enables children to be discharged from hospital and returned home faster. The aim is to avoid a hospital admission, when safe and appropriate to do so, and support the best possible recovery from injury or illness. A child can be referred from an inpatient ward, outpatient department or the emergency department.

Tracheostomy Care at Home

This program provides short-term (up to 10 hours per week) in-home respite care for eligible families of children with tracheostomies. Trained support workers aim to assist families to be as independent as possible in caring for their child (up to the age of five). A referral is generally made by the Ear, Nose, Throat clinical nurse consultant (ENT CNC) or a clinical nurse (CN).

Home Ventilation Program

The Home Ventilation program facilitates the ongoing care of ventilator-dependent children in their own homes. Under the program, parents care for their child with the support of the home ventilation team.

Palliative Care

CHQ at Home works closely with the Paediatric Palliative Care Service to support families who wish to receive end-of-life care for their child at home. Children remain under the primary care of the palliative care service. For further information, call 1800 249 648 (24 hours, seven days a week), or email PPCS@health.qld.gov.au

Who is eligible for CHQ at Home?

CHQ at Home services are provided to patients living within 40km of the Queensland Children's Hospital. For families living outside this area, short-term care may be provided at alternative suitable locations, such as patient and family accommodation providers (Ronald McDonald House, for example), schools or day-cares. CHQ at Home can provide you with more information about temporary accommodation options.

Our team

The CHQ at Home team is made up of nurses, a medical lead, support workers and allied health professionals.



Contact us

Queensland Children's Hospital

CHQ at Home **t** 0438 015 145

Nurse Unit Manager (NUM) **t** 0472 862 729 (Mon to Fri)

Physiotherapist **t** 0437 962 554

Prince Charles Hospital

Ward team leader **t** 07 3139 6964

Emergency department (triage) **t** 07 3139 6947

When to call CHQ at Home

Contact us if your child has any of the following:

- A fever greater than 38°C
- Is shivering or unwell after central line, port, PICC or peripheral IV access
- Any bleeding/bruising or small red spots (petechiae)
- Signs of allergy: rash, swelling, stomach pain, tingling mouth and lips, vomiting and/or nausea
- Is pale with no energy
- Any illness or unwellness
- Pain
- Confusion
- Redness and soreness of IV site
- Suspected chicken pox contact, or evidence of rash
- Persistent vomiting
- Diarrhoea more than twice a day



Call 000 for an ambulance if your child...

- Becomes unwell
- Becomes pale and floppy or collapses
- Has difficulty breathing or talking
- Experience swelling or tightness in their throat
- Has a swollen tongue
- Becomes wheezy
- Has a persistent cough

We welcome your feedback

We encourage comments, constructive suggestions and criticisms about the care we provide. Your feedback, good and bad, helps us to provide the best possible care to our patients and families. If you have a concern or wish to discuss an issue, please speak directly with our staff, or ask for a 'Tell Us How We're Doing' family feedback form.



Tell our staff if you need an interpreter or Health Liaison officer to support you while your child is receiving care from CHQ at Home.



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t 07 3068 1111 (switch)

w www.childrens.health.qld.gov.au



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