

Your visit to the hospital

Assistance for families

- Arrange travel and accommodation if you are from rural and/or regional areas.
- Understand what services and support is available, such as Centrelink.
- Access Aboriginal and Torres Strait Islander liaison services.
- Get emotional support if you or your family are facing difficulties or a crisis.
- Help to understand what you have to do after your hospital visit.

Social Work Department

Level 6 (6f) Mon–Fri | 8am–4.30pm

t 3068 2940

e lcch-socialwork@health.qld.gov.au

- Help organising referrals to services closer to home, if needed.

Nurse Navigators

t 3068 2273 Mon-Fri | 8am–4.30pm

e connect-care4kids@health.qld.gov.au

- Our Interpreter Services co-ordinator is located in the Family Resource Centre on Level 2. This service also includes help for people who are deaf or hearing impaired and use Auslan. If you need an interpreter after hours, please ask our staff to arrange this for you.

Interpreter Services

Family Resource Centre (Level 2)

Mon-Fri | 8am–4pm

t 3068 3365

- Questions about your appointment.

Outpatients Call Centre

t 1300 762 831 Mon–Fri | 8am–4pm

- Find places and answer questions. Our Children's Hospital Foundation volunteers are always on hand to answer your questions.

Children's Hospital Foundation volunteers wearing green shirt

- Access a quiet place for prayer and contemplation.
- Request a chaplain through the hospital switch or ask a staff member.

Multi-faith Centre (Level 5)

t 3068 1111

- Access internet, Wi-Fi, telephones, fax, and resources.

Family Resource Centre

Level 2 (near main reception)

t 07 3068 4730 Daily | 8am–8pm

- Somewhere for children to play and for families to relax.

George Gregan Playground (Level 2)

Family Resource Centre (Level 2) Daily | 8am–8pm

Rooftop garden (Level 5)

Radio Lollipop (Level 6) Mon-Fri | 5.30pm - 7.30pm

Ronald McDonald House Family Room (Level 6)

Mon-Fri 8am-7.30pm, Sat-Sun | 10.30am-6pm

Starlight Express Room (Level 6) Mon-Fri | 9.30pm - 4.30pm, Sat | 11.30am - 4pm, Sun | 10.30am - 4pm



Contact us

l Lady Cilento Children's Hospital
501 Stanley St, South Brisbane

t 07 3068 1111 (switch)
Mon–Fri | 8.30am–4.30pm
w childrens.health.qld.gov.au

