

## Medical Officer Endorsing Results

### Quick Reference Guide



*Results endorsement* is a term that refers to the process of results acknowledgement

There are three methods of results endorsement.

- Dr Message Centre
- Message Centre Pools
- Patient Chart

There are benefits and limitations of each of the three methods of results endorsement, therefore, in order to gain a more complete clinical picture of your patient's current condition, it is recommended that you view the patient's chart (Results flowsheet) prior to result endorsement.

**Dr Message Centre:** Results displayed in the Ordering Doctor message centre will be limited to results for orders that this Doctor has placed (**e-Orders only**) i.e. any orders placed on paper, or any additional (pathology added or modified) results may not return to message centre.

**Message Centre Pools:** Have been designed to allow multiple clinicians to access result endorsement notifications, and to allow result endorsement for all e-Orders that qualify for each pool.

Each Message Centre Pool has been designed in collaboration with representatives from each clinical unit, and will return results based on one of the following criteria (Message pool criteria extends to outpatient services also):

- Treating Specialist
- Patient Location
- Medical Service

**Please check with your line manager to confirm the message pool approach for your service area.**




Results endorsement notifications in *Message Centre* will return to two places:

1. Ordering Clinician
2. One Message Centre Pool.

Endorsement is also available via the 'Endorse Results' icon in the *Patient Chart*.

As above, any orders placed on paper, or any additional (pathology added or modified) results may not return to message centre pools.

**Patient Chart:** Endorsement notification (via the 'Endorse Results'

icon)  in the patient chart will return all unendorsed results **for this patient**, irrespective of the ordering clinician. As above, any orders placed on paper, or any additional (pathology added or modified) results may not return this window for endorsement.

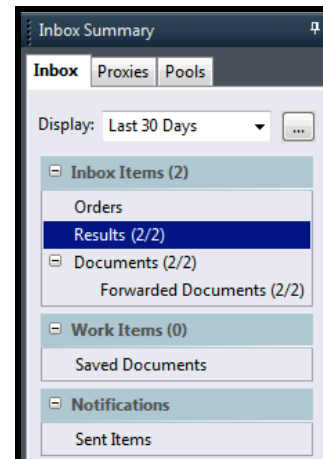


When results are endorsed in any of the above three options, the endorsement notification will be removed from all three locations.

Results will always remain, and be displayed in the *Patient Chart* (results tab).

### Dr Message Centre

When results are displayed in Message Centre, they will display under the 'Results' tab. The numbers indicated in parentheses indicate the number of unread messages, and the total number of messages remaining to be endorsed.



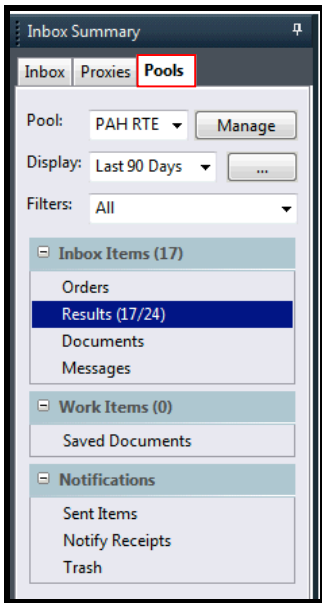
Patient Name	From	Notification C...	Subject	Author	Description	Create Date	Status
PAHETESTDATA...	SMITH, DAMIAN L...		Glu Tolerance ...	CONTRIBUTO...	Glucose Tolera...	23-Aug-2016 ...	Pending
PAHETESTDATA...	SMITH, DAMIAN L...		Glu Tolerance ...	CONTRIBUTO...	Glucose Tolera...	23-Aug-2016 ...	Pending

To endorse a result, double-click on the line item to open, review the results, and either click 'OK', or 'OK & Next'.



When clicking **OK & Next**, please be mindful that the next result may be for a different patient. Please check the patient identifiers carefully prior to endorsement.

### Message Centre Pools



When you have accessed a Message Centre Pool, endorsement actions are identical to the personal Message Centre.

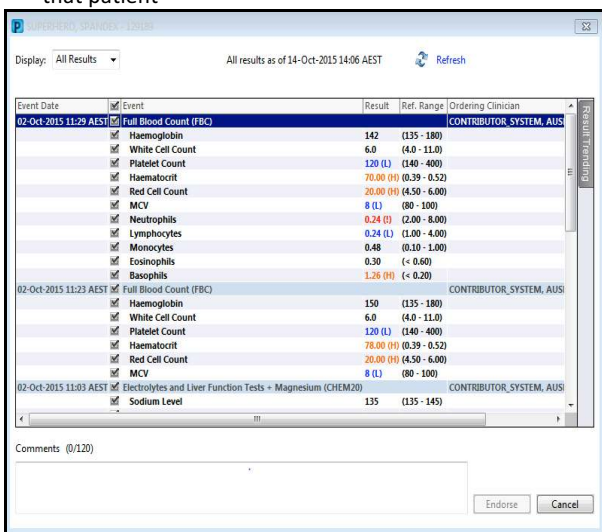
Double-click to open the endorsement notification, review results and either click **OK**, or **OK & Next** to endorse.

### Patient Chart

When the **patient chart** is open and **Results** are available for endorsing/review this will display in the **ieMR Toolbar**.



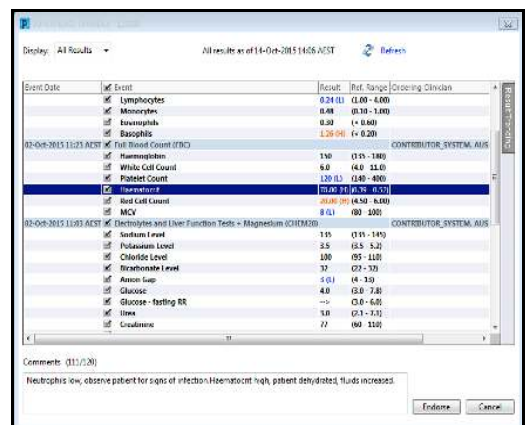
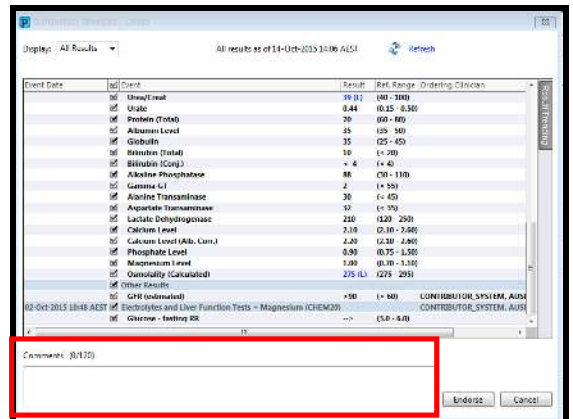
- The number indicates the number of results to be endorsed.
- Click on the **Endorse Results** button.
- This opens a window with all the results for review for that patient



The **Endorse** button will remain greyed out until results have been reviewed. You can scroll through results but any written result reports (e.g. Culture and Sensitivity reports, Medical Imaging reports) must be double clicked to open and view the report before you are able to mark it as reviewed and activate the **Endorse** button. You may be required to scroll to the bottom of the report (to indicate that it has been read) prior to endorsement becoming available.

**Result Comments (displayed with an asterisk in the patient chart) will NOT contain the asterisk in this window. Please ensure that you have reviewed the results and associated comments in the patient chart prior to endorsement**

- The medical officer opens the written report and reviews the other results by using the scroll bar on the right to view the results.
- There is a free text field for **comments** on the results.



- When the results have been reviewed. Click on the **endorse** button (now available for use)
- When endorsed, the results will have actions recorded in the **result history** (right mouse click on result and select view details)

Order	Order Date	Order Time	Order Status	Order Comment	Requester	Requested Date	Requested Comment
Order	16-Oct-2013 14:28	14:28	Completed				
Order	16-Oct-2013 14:28	14:28	Completed	Neutrophils low, observe patient for signs of infection. Haematocrit high, patient dehydrated, fluids increased.			

Neutrophils low, observe patient for signs of infection. Haematocrit high, patient dehydrated, fluids increased.