

GP access to The Viewer

Project factsheet



Improving GP's access to patient health information is a key investment initiative of the *Specialist Outpatient Strategy - Improving the patient journey by 2020*.

This information will be provided by mid-2017 through Queensland Health's read-only online application, *The Viewer*.

The Viewer provides consolidated clinical information about each patient who receives treatment or care at a Queensland Health facility.

Having access to this information will allow GPs to provide patients with more consistent, timely and coordinated care.

It will also reduce duplication of diagnostic testing and ensure GPs have access to timely and accurate clinical information on their patients.

Patients will be able to 'opt out' of having their information 'visible' to GPs by calling 13HEALTH.

Scope

The project will:

- Allow GPs to have read-only access to patient information available via *The Viewer*¹.
- Ensure patients retain their right to withhold confidential information via an 'opt out' process.
- Reduce the time Hospital Health Services (HHSs) dedicate to manually providing information requested by Queensland GPs.

Benefits

Two key benefits have been identified for measurement:

- Improvement of GP access to patient's Queensland Health clinical information.
- Reduction of operational costs associated with manually providing Queensland Health patient information to Queensland GPs.

Status

- Established project governance with internal and external stakeholders.
- Collating requirements, developing a logical architecture and change management planning.
- Amendments to the *Hospital and Health Boards Act 2011* we passed enabling external GPs access to *The Viewer*.

Contact

For more information, please email GPTVProject@health.qld.gov.au.

¹ The Viewer is a web based application that displays key patient information from a number of Queensland Health clinical and administrative systems.