

Working together to provide care

Children's Health Queensland is committed to the family-centred philosophy of care. We recognise that each family is unique, that family is the constant in a child's life and that you as a family are the experts on your child's quality of life, needs and goals.

We work with your family to make informed decisions about the services you need and ensure the strengths and needs of all your family members are acknowledged.

Dignity, control, respect and support are central to the care our service offers to children and families.

Tell us how we're doing

We encourage comments, constructive suggestions and criticisms about the care we provide. Your feedback, good and bad, helps us to provide the best possible care to our patients and families. If you have a concern or wish to discuss an issue, please speak directly with our staff, or ask for a 'Tell Us How We're Doing' family feedback form.

Palliative care standards

Standards have been developed to best meet the unique needs of your child and family.

Visit www.palliativecare.org.au/standards to find out more.

Contact us

Paediatric Palliative Care Service
Lady Cilento Children's Hospital
501 Stanley Street, South Brisbane

t 1800 249 648

e ppcs@health.qld.gov.au



If you need an interpreter, ask our staff to contact the Interpreter Services Coordinator.



Paediatric Palliative Care Service

Developed by Paediatric Palliative Care Service.
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Paediatric palliative care involves the care and support for the physical, emotional, spiritual and psychological needs of infants, children or young people who have a life-limiting illness and their families.

Our care focuses on quality of life — it does not mean withdrawing all treatment. Active interventions (like surgery, chemotherapy and radiotherapy, medication regimes or special diets) may help to relieve symptoms and improve a child's quality of life.

Your child's comfort and dignity are the priority in palliative care. We provide support to our patients and others in their family.

Palliative care can be provided in a number of places including:

- home
- children's hospital
- local hospital
- hospice.

Compassionate care with a focus on your child's quality of life.

Who we care for

Children's Health Queensland's Paediatric Palliative Care Service cares for infants, children and young people with a variety of illnesses.

The service is based in Brisbane but forms part of a statewide network of healthcare providers to support families across Queensland.

Our team will work in partnership with your child's primary treating team (your GP or paediatrician).

We can provide care to your child and family in a number of ways:

- Managing pain and symptoms
- Care coordination
- Home visits
- School visits
- Referral to additional specialists
- Links to community support services
- Assistance with equipment needs
- Telehealth (phone calls and video conferences)
- Practical, emotional and spiritual support
- Bereavement support

Our team

A range of health professionals make up the team caring for your child and your family. These include:

- Doctors who specialise in palliative care for infants, children and teenagers. This includes providing pain and symptom management.
- Experienced paediatric nurses, including nurse practitioners, clinical nurses and research nurses.
- Social workers
- Occupational therapists
- Music therapists
- Physiotherapists
- Pharmacists
- Dietitians (available on request)
- Bereavement coordinators
- Pastoral carers

Pastoral care

Our pastoral care service provides caring and compassionate emotional support by listening, talking things over and being there for you in a non-religious, non-judgemental way.