

CHQ RFA Telehealth Store & Forward

For Requestors and Responders



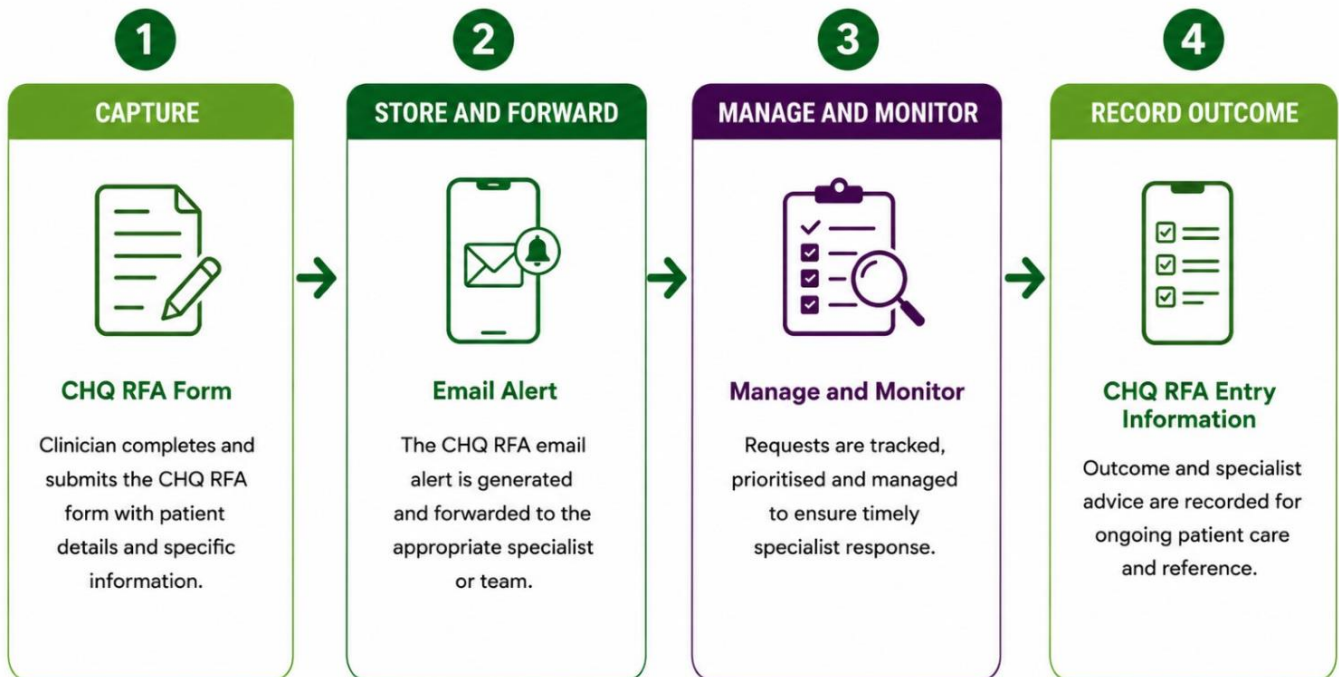
Introduction

The free-to-use CHQ RFA Telehealth service allows a Health Professional (Requestor) to receive timely advice from a participating CHQ Specialty Clinician (Responder).

Once submitted, patient information and documents are securely stored and reviewed by the Responder Advice is provided via the Requestor's email and/or phone number.



How CHQ RFA Store and Forward works



The CHQ RFA form

Accessible via [Specialist online advice | Children's Health Queensland](#), Authentication is now required to access the forms.

The form is made up of:

- a) Clinician Details
- b) HHS clinician details
- c) Patient Details
- d) Specific Information
- e) Photos
- f) Consent

Required fields are marked with an asterisk (*)

Clinician Details

Date*

dd/mm/yyyy



First Name*

Last Name*

Position*

Contact phone no. (include area code, no spaces)*



Contact email (read-only)



For HHS clinicians

Patient URN

Facility*

Facility care type*



HHS Contact Email*



Confirm email*



The CHQ RFA email alert

Thank you for your submission to Telehealth - Store and Forward Reference Number

N no-reply-telehealth@health.qld.gov.au
Wed 3/02/2021 1:10 PM
To: [redacted]

Queensland Children's Health acknowledges receipt of your Store and Forward Request

Reference number: 501

Area: Dermatology

Patient Details	
Date Of Birth:	2020-07-15
Patient Gender:	Male
Patient City:	Brisbane
Patient State:	QLD
Clinical Details	
Clinical First Name:	[redacted]
Clinical Last Name:	[redacted]
Clinical Position:	Nurse
Clinical Contact No:	
Clinical Contact Email:	[redacted]
GP Details	
GP Provider No:	
GP Facility :	
GP Email:	[redacted]
GP Fax:	[redacted]
HHS Clinicians	
Patient URN:	
Facility:	ABC Clinic
HHS Email:	[redacted]
Currenty History and Examination	
Presenting complaint:	Could you advise on the following condition
Duration :	2 days ago
Progression:	Accelerated



The CHQ RFA Store & Forward dashboard view

CHQ Specialty Clinician will receive and review all requests filtered by their specific speciality.

Store & Forward - Form Search

Queensland Government


All New Active Closed

Ref ID Area First Name Last Name Submitted GP Provider # Clinician First Name Clinician Last Name HHS URN


Search Clear

Ref ID	Area	Patient First Name	Patient Last Name	Status	Submitted	GP Provider No	Clinician First Name	Clinician Last Name	HHS URN
	Burns								
50149	Dermatology								
50148	Ophthalmology								
50147	General								
50046	Ophthalmology								
50045	RetCam								
50032									
50031									
50029									
50028									
50027									
50026									
50025									
50024									
50023									

The CHQ RFA Entry Information View



Store & Forward - General Details



General Details
Burns Details
Attachments

Patient & Clinician Details
GP & HHS Clinician Details

Patient Details

First Name	<input type="text"/>	Last Name	<input type="text"/>
Date of birth	<input type="text"/>	Birth Sex	<input type="text"/>
Parent/Carer First Name	<input type="text"/>	Parent/Carer Last Name	<input type="text"/>
Patient's address	<input type="text"/>	Parent/Carer Relationship	<input type="text"/>
Parent/Carer phone no	<input type="text"/>	Indigenous Status	<input type="text"/>
Language(s)	<input type="text"/>		

Clinician Details

First Name	<input type="text"/>	Last Name	<input type="text"/>
Contact phone no	<input type="text"/>	Date	<input type="text"/>
Position	<input type="text"/>	Contact Email	<input type="text"/>