

Work Instruction

Kam Biman Paediatric Project resources for Aboriginal and Torres Strait Islander Children referred to PPCS

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Approval Authority	Director Paediatric Palliative Care			Effective date	09/07/2026
Author/Custodian	First Nations Programs Officer			Review date	05/07/2032
Primary Document	N/A				
Risk	Low				
Applicable to	All CHQ Health Professionals involved in the Care of First Nations Children referred to the PPCS				

HUMAN RIGHTS

This governance document has been human rights compatibility assessed. No limitations were identified indicating reasonable confidence that, when adhered to, there are no implications arising under the *Human Rights Act 2019*.

PURPOSE

This procedure describes the defined process for Children's Health Queensland Hospital and Health Services (CHQ HHS), Paediatric Palliative Care Service (PPCS), Kam Biman Paediatric Project resource distribution process, for First Nations infants, children, young people and their families, referred to the PPCS.

SCOPE

This procedure applies to all CHQ clinical and non-clinical staff (permanent, temporary and casual), who are providing care for Aboriginal and Torres Strait Islander patients and families referred to the PPCS. This procedure describes the process for primary care teams at the Queensland Children's Hospital (QCH) and other Queensland Health hospitals, when distributing Kam Biman Paediatric Project Resources to First Nations Paediatric Palliative Care patients and families.



WORK INSTRUCTION

BACKGROUND

The Kam Biman Paediatric Project resources are designed to support Aboriginal and Torres Strait Islander paediatric patients and their families who are managing a life limiting illness with their primary care team, under the guidance of PPCS. Each resource has been thoughtfully and respectfully created to enhance cultural security and provide comfort throughout the palliative care journey.

These resources can be accessed following the identification of a life limiting illness and acceptance of a referral to PPCS. They may be provided when a child is attending an appointment or receiving care to manage their life-limiting illness in hospital, at home, or within a hospice setting.

Together, these items offer memory making opportunities and provide warmth, connection, and gentle support. They serve as a heartfelt gesture, symbolising love, respect, and ongoing care for families as they navigate their experiences of grief, loss, and healing.

PRINCIPLES

The distribution of Kam Biman Paediatric Project resources is guided by the following principles to ensure culturally safe, consistent, and clinically appropriate practice.

Culturally Safe Practice

All health professionals involved in resource distribution must ensure interactions uphold the cultural identity, values, and preferences of Aboriginal and Torres Strait Islander children and their families. Resource provision should align with culturally secure care practices and local cultural protocols.

Clinical Appropriateness and Timing

The timing of offering resources is determined collaboratively by the PPCS, primary care team, and Aboriginal and Torres Strait Islander Health Workers/Practitioners (AHW/P). Decisions must reflect the clinical context, illness trajectory, and family readiness.

Family Centred Decision Making

Engagement with families must support informed choice, consent, and autonomy. Families are invited to receive resources but are not obligated. Health professionals must ensure families have adequate time and space to consider acceptance.

Interprofessional Collaboration

Resource distribution must occur through coordinated communication between AHW/AP, PPCS and primary care teams. This ensures alignment with the patient's care plan, continuity across settings, and minimisation of duplicated or inappropriate offerings.

Equitable Access Across Care Settings

All eligible Aboriginal and Torres Strait Islander infants, children, and young people referred to PPCS should have equitable access to Kam Biman resources whether receiving care in hospital, at home, or in hospice environments.

Trauma Informed and Supportive Practice

Staff must apply trauma informed principles when introducing resources, recognising the emotional, cultural, and spiritual needs of families managing a life limiting illness. Resources are provided as supportive items designed to enhance comfort and connection.

Purposeful Memory Making

The Kam Biman resources are intended to support culturally respectful memory making and provide emotional comfort to children and their families. Resource use should align with family wishes and be integrated sensitively into the care environment.

Quality, Accountability, and Continuous Improvement

Health professionals must document resource distribution as per procedure and contribute feedback for ongoing evaluation. This ensures the Kam Biman Paediatric Project remains clinically relevant, culturally safe, and responsive to family and staff experiences.

THE KAM BIMAN PAEDIATRIC SUITE OF RESOURCES INCLUDES THE FOLLOWING:

- Covers – 2 x sizes Infant/young children and adolescents/young adult (1 per patient)
- 'Kare Palls' plush toy – Kippa Kangaroo, Kuzzie Koala, Kruz Crocodile, Sadie Shark and Dottie Dugong (1 Kare Pall of patient's choice)
- Puzzles are for adolescents/young adult (AYA) patients 200+ pieces
- Colouring activity books with pencils for all patients, siblings and cousins
- Backpacks for all patients, siblings and cousins

PROCESS FOR GIFTING KAM BIMAN RESOURCES

1. Eligibility Identification

When an Aboriginal and Torres Strait Islander patient is referred to PPCS, their eligibility to receive Kam Biman resources is identified and flagged by either an AHW/P or a PPCS team member.

2. Determining Appropriate Timing

Key health professional working with the family, such as PPCS AHW/P or PPCS team members, will be guided by the family as to when it is culturally and clinically appropriate to introduce the resources to the family. This decision must consider:

- The family's individual experience

- Cultural preferences
- Emotional readiness
- What will be supportive and comforting for the child and family
- Families must be given adequate time to consider whether they would like to accept the resource(s).

3. Initiating the Gifting Process

When a PPCS team member or a local care team member believes the family are ready to accept Kam Biman resource(s), they contact via email : PPCSMob@health.qld.gov.au and Cc PPCSAdmin@health.qld.gov.au to requesting the creation of Kam Biman resource pack.

Please note that all Kam Biman resource packs automatically include a backpack, colouring-in activity book, and pencils.

The email must include the following information: -

- Patient name and UR number
- Resources requested for the patient (e.g. cover, puzzle for AYA patients, and which Kare Pal is requested)
- Number of additional backpacks required for siblings and cousins (each additional backpack includes a colouring-in activity book and pencils)
- Delivery location for the resources (e.g. regional hospital address or QCH location)

A PPCS Aboriginal & Torres Strait Islander Health Worker/Practitioner or health professional will work collaboratively with the local care team to determine who is the most culturally appropriate person to present the resource(s) to the family.

4. Provision of Kam Biman Resources

The PPCS Aboriginal & Torres Strait Islander Health Worker/Practitioner, Clinical Staff or PPCS administration staff responsible for the curation and delivery of Kam Biman resource. To control inventory, the PPCS staff member curating the pack is required to complete the Kam Biman Paediatric Project Resource Ordering Form to ensure accurate tracking of all items.

5. Gifting the Resources

The Aboriginal & Torres Strait Islander Health Worker/Practitioner or PPCS team member will either:

- Provide the resources directly to the patient/family, or
- Coordinate with another identified member of the care team to hand over the resource(s), depending on family preference and care setting.

Once a Kam Biman resource pack has been gifted to a family, the gifting health professional or Aboriginal & Torres Strait Islander Health Worker/Practitioner will complete the Kam Biman Project Evaluation form survey. The purpose of this survey is to gather data on families' initial response to receiving the resources.

6. Data Collection and Evaluation

The PPCS Aboriginal & Torres Strait Islander Health Worker/Practitioner and/or PPCS team members involved in curation of Kam Bamin "Gifts" will be responsible for maintaining up to date, de-identified documentation of the gifting information in the Kam Biman tracking spreadsheet for evaluation and program monitoring purposes.

EVALUATION

Evaluation of the Kam Biman Paediatric Palliative Project will be progressed by the PPCS Aboriginal & Torres Strait Islander Health Worker/Practitioner with feedback from Health Professionals and patient/families (if appropriate).

Statistical data will include number and type of resources gifted, location of patient/family at time of gifting, patient/family satisfaction of Kam Biman comfort resources, degree of cultural safety, patient/family engagement with health professionals, details of health professional member providing the resource and their feedback.

ROLES AND RESPONSIBILITIES

Role	Responsibility
CHQ Aboriginal and Torres Strait Islander Health Workers/Practitioners (AHW/P).	<p>It is the responsibility of CHQ AHW/P to collaborate with the PPCS team and primary care team to:</p> <ul style="list-style-type: none"> • identify eligible young people with Life limiting conditions and their families. • Advise re culturally appropriate timing to introduce resources. • Collaborate with the PPCS AHW/P and PPCS administration team, via email (including key information as outlined in Process of Gifting Kam Biman Resources section above) to initiate the Gifting process
Primary Care team members	<p>It is the responsibility of CHQ Primary care team to collaborate with the PPCS team and PPCS AHW/P to:</p> <ul style="list-style-type: none"> • identify eligible young people with Life limiting conditions and their families. • Advise re clinically appropriate timing to introduce resources. • Collaborate with the PPCS AHW/P and PPCS administration team, via email (including key information as outlined in Process of Gifting Kam Biman Resources section above) to initiate the Gifting process.
PPCS team members	<p>It is the responsibility of PPCS team member to collaborate with PPCS AHW/P to:</p>

	<ul style="list-style-type: none"> • identify eligible young people with Life limiting conditions and their families and seek advice to culturally appropriate timing to introduce resources • Advise re clinically appropriate timing to introduce resources. • Notify the PPCS AHW/P and PPCS administration team, via email (including key information as outlined in Process of Gifting Kam Biman Resources section above) to initiate the Gifting process. • Gift the pack to the young person and their family. <p>Where relevant, it is the responsibility of the PPCS team member to provide data to the administration team and/ or complete the.</p>
PPCS Aboriginal & Torres Strait Islander Health Worker/Practitioner (PPCS AHW/P)	<p>It is the responsibility of the PPCS AHW/P to collaborate with the PPCS team and primary care teams to:</p> <ul style="list-style-type: none"> • identify eligible young people with Life limiting conditions and their families. • Advise re culturally appropriate timing to introduce resources. • Collaborate with the PPCS administration team, via email (as above) to initiate the Gifting process and curate the contents of the gift packages • Provided the curated gift pack to the relevant team member or when appropriate deliver the pack to the young person and their family. <p>It is the responsibility of the PPCS AHW/P in collaboration with PPCS Administration team, and PPCS team members, where relevant to:</p> <ul style="list-style-type: none"> • Complete the Kam Biman Paediatric Project Resource Ordering Form to ensure accurate tracking of gifting items and ensure accurate stock control and inventory. • Monitor data collection and undertake regular evaluation of the program and processes.
PPCS Admin team	<ul style="list-style-type: none"> • It is the responsibility of the PPCS administration team in collaboration with Aboriginal & Torres Strait Islander Health Worker/Practitioner and PPCS team members, where relevant, to: • Monitor email requests for Kam Biman Resources • Curate Kam Biman "Gifts" • Provide the Kam Biman "Gifts" to relevant PPCS team member, primary care team member or Aboriginal & Torres Strait Islander Health Worker/Practitioner

- Complete the Kam Biman Paediatric Project Resource Ordering Form to ensure accurate tracking of gifting items and ensure accurate stock control and inventory.
- Monitor data collection and undertake regular evaluation of the program and processes.

SUPPORTING DOCUMENTS

- Kam Biman Paediatric Project Resource Flyer ([Appendix 1](#))
- Warrior's Story <https://vimeo.com/1007202139>
- Kam Biman video for families - [Kam Biman Project on Vimeo](#)
- Kam Biman video for healthcare professionals - [Kam Biman Health Professional Video on Vimeo](#)

CONSULTATION

Key stakeholders who reviewed this version:

- Director – Paediatric Palliative Care Services
- First Nations Programs Officers / First Nations Health Workers
- PEPA Manager - Centre for Palliative Care Research and Education (CPCRE)
- PPCS First Nation Nurse cadet
- Clinical Nurse Consultant – Paediatric Palliative Care Services
- Nurse Educator - Paediatric Palliative Care
- Allied Health Clinical Lead – E- Paediatric Palliative Care Services
- Program Manger's - Paediatric Palliative Care Services
- First Nations Sorry Business Consultant Ngiyani Wandabaa (we all Spirit) former PEPA Queensland Indigenous Project Officer

DEFINITIONS

Term	Definition
Kam Biman	'Cover' in Gubbi Gubbi
Activity pack	Backpack with activities colouring book and pencils

EVALUATION STRATEGY

Strategy	<p>Evaluation will included qualitative feedback via Kam Biman Project Evaluation for staff from Health Professionals and patient/families via descriptive survey encompassing satisfaction of Kam Biman comfort resources, degree of cultural safety, patient/family engagement with health professionals,</p> <p>Quantitative data will include number and type of resources gifted; location of residence of patient/family at time of gifting; details of health professional member providing the resource and their feedback; variations to practice supporting culturally appropriate care.</p>
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Audit/review tools	Audit/review tools frequency
PPCS Service Meeting Report	Descriptive survey & quantitative data results will be reported to the PPCS Service Meeting on a yearly basis (at a minimum)

WORK INSTRUCTION REVISION AND APPROVAL HISTORY

Version No.	Modified by	Amendments authorised by	Approved by	Comments
1.0 05/07/2026	First Nations Programs Officer	Director Paediatric Palliative Care	A/Director Division of Medicine	New document

Key words	Kam Biman, PPCS, backpack, Kare Palls, Cover, 60526
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Accreditation references	The National Safety and Quality Health Service (NSQHS) Standards (1-8):
	Standard 1 — Clinical Governance
	Actions
	<ul style="list-style-type: none"> • 1.21 Health equity and diversity- Identifying and addressing barriers to care for priority populations including Aboriginal and Torres Strait Islander peoples • 1.28 Workforce cultural competency - Supporting clinicians to deliver culturally safe care • 1.33 Safety & quality systems for diverse populations- Systems that consider the needs of Aboriginal and Torres Strait Islander people
	Standard 2 — Partnering with Consumers
	Actions
<ul style="list-style-type: none"> • 2.13 Partnering with Aboriginal and Torres Strait Islander consumers - Actively partnering with Aboriginal and Torres Strait Islander communities in design and evaluation of services • 2.14 Addressing health literacy needs - Using culturally appropriate communication strategies • 2.15 Diversity and inclusion – Respecting cultural identity and needs • 2.16 Shared decision-making- Supporting culturally safe engagement in care planning 	
Standard 5 — Comprehensive Care	
Actions	
<ul style="list-style-type: none"> • 5.04 Person-centred care - Culturally appropriate assessment and care planning • 5.06 Screening and assessment - Encompassing social, cultural and community factors • 5.09 End-of-life care- Respecting Cultural beliefs and practices 	
Standard 6 — Communicating for Safety	
Actions	
<ul style="list-style-type: none"> • Communication processes - Supports culturally safe communication • 6.05 Critical information transfer- Supports expression of cultural needs and identity in handover • 6.08 Language & interpreter support – to ensure culturally safe care delivery 	

APPENDIX 1: Kam Biman paediatric project flyer

Children's Health Queensland Hospital and Health Service



Kam Biman paediatric project

Providing warmth and comfort to children and families during the palliative care journey

Featuring artwork by Robin 'Goma' Colan, the Kam Biman project has developed specially designed paediatric covers for Aboriginal and Torres Strait Islander children who are on their palliative care journey.

The Kam Biman* project's covers are available when accessing palliative care in hospitals, hospices or homes throughout Children's Health Queensland, selected Metro North Health Service facilities and Hummingbird House. Clients accessing palliative support from the statewide Paediatric Palliative Care Service (PPCS) are also eligible to receive a cover.



Kare Pall plush toys

In addition to the covers, Kare Pall plush toys also aim to provide warmth and comfort throughout the palliative care journey. Both the covers and plush toys can be a symbolic token of love during the grieving and healing journey for families.

Sometimes hospitals feel scary when we visit or have to stay, and can make us feel sad and lonely from missing home. Kare Palls are here to look after all the Jarjums!

Yarn with your PPCS provider, Aboriginal and Torres Strait Islander health worker or liaison officer for more information.

*Kam Biman is an acronym of the word 'Kam Biman' which means 'cover' in the Gubbi Gubbi language. It was developed by the Queensland Government in 2014.



The Kam Biman artwork was designed by proud Kullilli, Koa, Wakka Wakka and Kabi Kabi artist Robin 'Goma' Conlon.



Galang nguruindhau!

(Good day/welcome in Turbul)

I'm Kippa Kangaroo and I'm a Kare Pall.
There is a big Kare Pall mob here at the hospital –
Dottie Dugong, Kuzzy Koala, Cruz Crocodile and Sadie Shark.
Being a Kare Pall means it's our job to help Jarjums feel
safe when visiting the hospital here or at home.



Backpacks and activity kits

A range of Kam Biman backpacks are also available to keep covers and Kare Palls together. Additional activity packs within the bags include lots of puzzles, pencils and colouring-in pages to keep everyone busy while visiting the hospital. Backpacks and activity kits can be provided to brothers, sisters and cousins who visit the hospital too!



Contact us

The Paediatric Palliative Care Service can be contacted by calling **07 3068 1839**, emailing ppcsmob@health.qld.gov.au or by visit or website qch-palliative-care

Children's Health Queensland pays respect to the traditional custodians of the lands on which we walk, work, talk and live. We also acknowledge and pay our respect to Aboriginal and Torres Strait Islander Elders past, present and future.



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